



# **Performance Training SUN Users**

**Dimitri KRAVTCHUK**  
**dimitri@sun.com**  
**Benchmark Team**  
**Paris Sun Solution Center**



# Before we start...

- Few words about SSC :-)
- Paris  $\Leftarrow \Rightarrow$  10Mbit, 20ms latency  $\Rightarrow \Leftarrow$  LLG



# SSC Locations

- North America
  - > USA: Hillsboro, Broomfield, McLean, Menlo Park
- Latin America
  - > Sao Paulo, Brazil; Ft. Lauderdale, Florida; Mexico City, Mexico
- Europe
  - > Edinburgh, Frankfurt, Madrid, Manchester, Milan, Munich, Paris, Walldorf
- Asia
  - > Bangalore, India; Beijing, China; Hong Kong; Seoul, Korea; Singapore; Taipei, Taiwan; Tokyo, Japan;
- Pacific
  - > Sydney, Australia



# Sun Solution Center Is Near You



ASSCs in BLUE  
SSCs in BLACK

## United States

San Francisco Bay Area, CA  
Hillsboro, OR  
Broomfield, CO  
Mc Lean, VA  
Chicago, IL – Diamond Management  
Plano, TX - EDS  
College Park, MD - Univ of Maryland  
Pittsburgh, PA – Deloitte Consulting

## Latin America

Ft. Lauderdale, FL, USA  
Mexico City, Mexico  
Sao Paulo, Brazil

## Europe / Middle East / Africa

Edinburgh, Scotland, UK  
Manchester, UK  
Warrington, UK - Avnet  
Paris, France  
Frankfurt, Germany  
Munich, Germany  
Walldorf, Germany  
Milan, Italy  
Madrid, Spain  
Göteborg, Sweden – Inserve Technology  
Helsinki, Finland – ArrowECS  
Tallin, Estonia - Microlink  
UAE - Tech Access

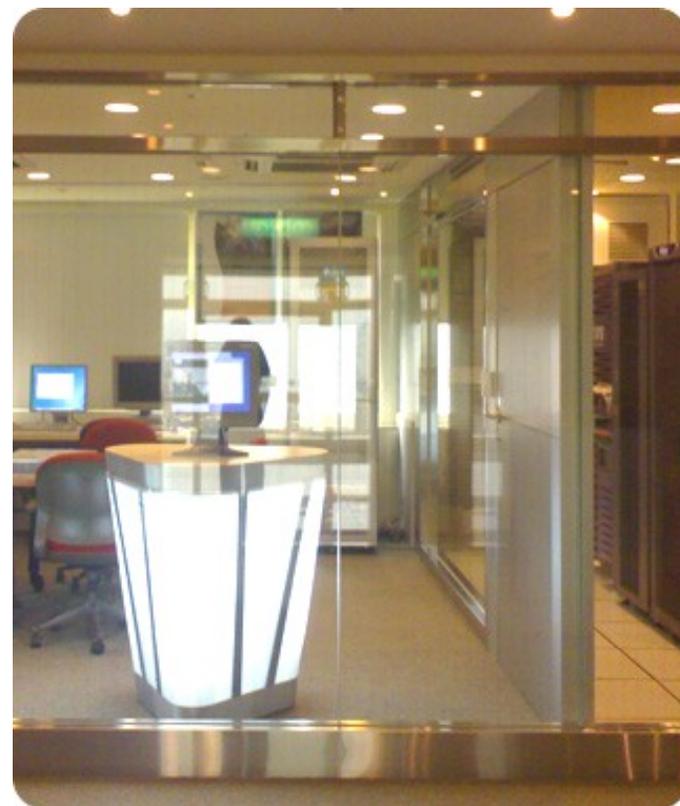
## Asia Pacific

Bangalore, India  
Bangalore, India - Wipro  
Beijing, China  
Hong Kong, China  
Shenyang, China - Neusoft  
Seoul, Korea  
Singapore  
Singapore - Ingram Micro  
Sydney, Australia  
Sydney, Australia – Express Data  
Tokyo, Japan

# Sun Solution Center

## Benchmark and Performance Characterization

- Architecture design
- High-end performance and scalability (servers, storage)
- Performance characterization
- Competitive benchmarks
- Internal product BU benchmarks
- Performance tuning
- Customer/Partner benchmarks
- Customer briefings



# Sun Solution Center

## Partner Solution Center

Architecture design and validation

Portfolio management and solutions offerings

Customer/Partner Proof-of-Concepts

End-to-end software development for live customers

Industry solutions development and showcase

Building of horizontal/biz solutions (eg: IdM, Security ... etc.)

Business innovation and compliance (SOX, HIPA ... etc.)

Demos, solution showcase

# To know more

<http://www.sun.com/solutioncenters>

## Test for success.

We assembled the best team in the industry to assess unique business solutions.



Overview

Services

Locations

Get Started

At a Glance | Welcome Letter | FAQs



"Most of our customers share two characteristics; they believe in the power of the community to solve challenging problems, and they believe that technology is a competitive differentiator for their business. The Sun Solution Centers bring together state-of-the-art technology and expertise in simulated environments where our clients can envision, build, and test innovative business solutions." Jonathan Schwartz, President and CEO.

### What can Sun Solution Centers do for you?



The goal of the Centers is to minimize your risk, justify your expense, and shorten time to deployment of your new business solutions by providing the tools you need to 'test before you invest'. We do this by offering Sun and Sun partner access to in-depth expertise in technologies, industries, and applications in collaborative, state-of-the-art

### Working with Sun Solution Centers

#### » How to Get Started

Considering a new business solution? Interested in exploring in-depth what the power of Sun can do for you? Get started by contacting your Sun Account Manager or Systems Engineer. They can initiate the process by discussing your needs with you and then requesting an engagement with the Sun Solution Center.

### This Month's Top 5 Requested Services

- Finance Industry POC
- Telco POC
- SAP Sizing
- Customer Workshop
- HPC Performance Consulting

» See all Services



Authorized Sun Solution Centers

Find out where they are.

# The Goal of this Training...

- IS NOT...

- > is not to teach you live...
- > is not a hypnotic séance in group...
- > is not a “religion” question...
- > is not a UserGroup recruit...
- > etc. etc. etc.

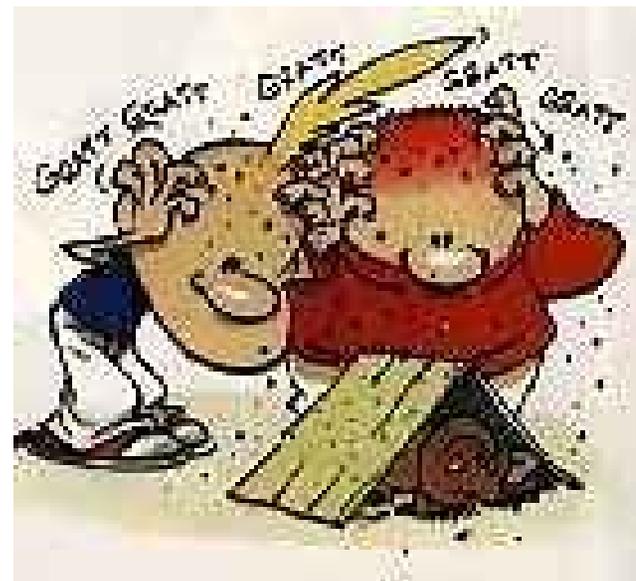


# Keep in mind...

- 1. NOBODY KNOWS EVERYTHING!
- 2. NOBODY KNOWS EVERYTHING!
- 3. NOBODY KNOWS EVERYTHING!
- 4. NOBODY KNOWS EVERYTHING!
- ...
- GOTO #1
- And probably what I'm saying right now is already obsolete... :-)
- Stay tuned & thinking! :-)

## The Goal of this TOI...

- IS TO SHARE!!!!
- INVITE YOU TO DISCUSS!
- ASK QUESTIONS!
- HAVE FUN! :-)



# Agenda

- Part1: Performance problems & analyzing
  - > Network... + Q & A
  - > I/O... + Q & A
  - > Processes, CPU, RAM, etc.... + Q & A
  - > UFS, VxFS, QFS, ZFS, Dtrace, CMT, etc...
  - > Q & A
- Part2: All about dim\_STAT :-)
  - > Idea, Architecture Overview, Getting Started...
  - > Analyzing, Reports, By Example Demo
  - > Live Demo ?
- Q & A



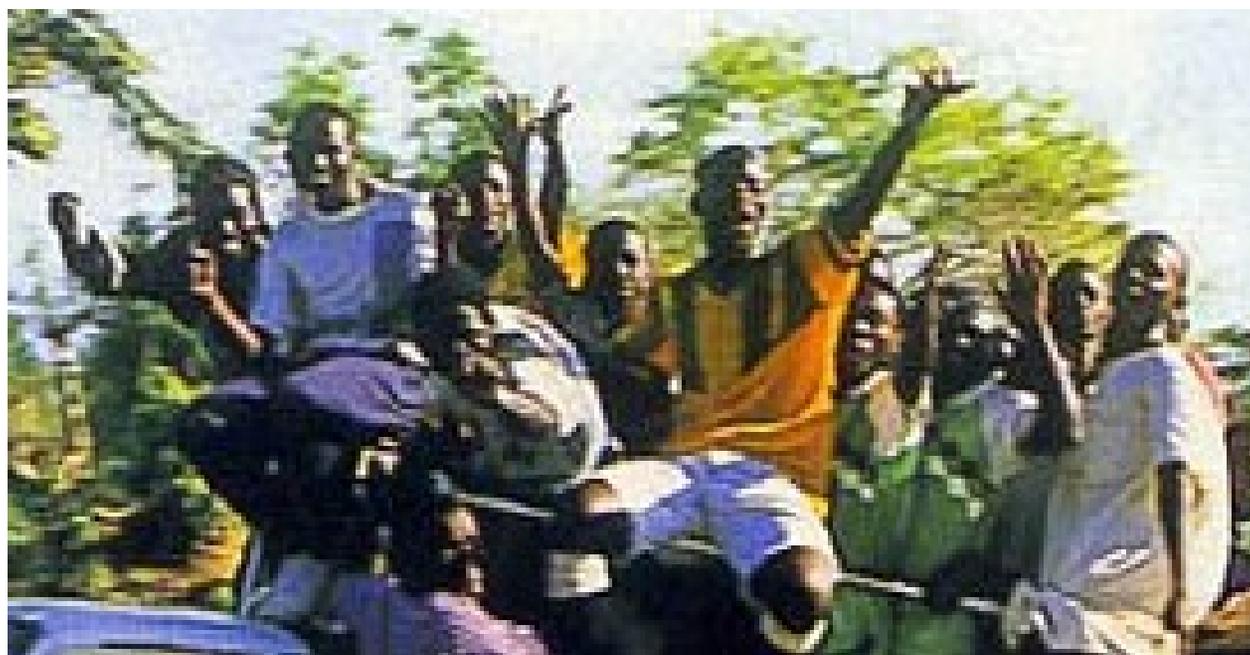
# Part1: Preface...



# Preface: Close Look...



# Preface: Close Look zoom--



# Preface: Close Look zoom-- x10

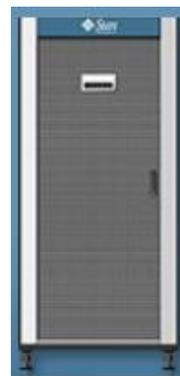


# Sun Platforms...

**Intel / AMD 64**



**SPARC64-VI/VII**



**UltraSPARC T2/T2+  
“CoolThreads”**



# Part1: Performance...

**QUESTION:** *Do you THINK we have the best products in the world?...*

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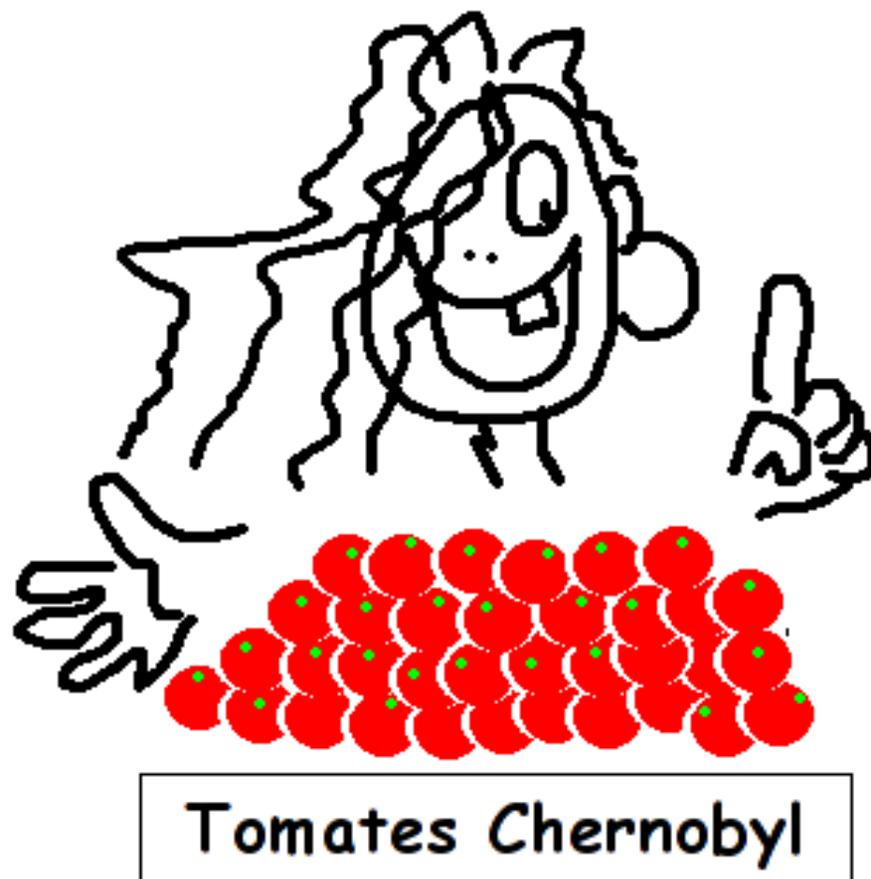
**Dimitri:** *Most of our products have a huge potential for improvement!  
And they are often the best because our competitors are doing even*  
**WORSE!...**



# Performance Analyzing...

- Break your mind...
- Reconsider all pieces of your platform...
- Go to the ROOT of the problem!
- Understanding of the problem = 50% of the solution!

# Break your mind...



(cim)

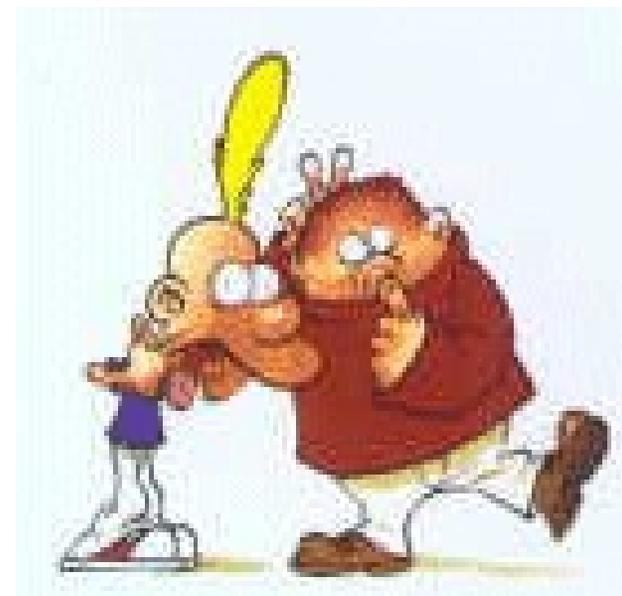
# Performance: from worse to better...

- **Application :-)**
- Network
- I/O Subsystem & Storage
- Processes
- CPU
- Memory
- Other...
- NOTE: “health altitude” ...



# Performance: from worse to better...

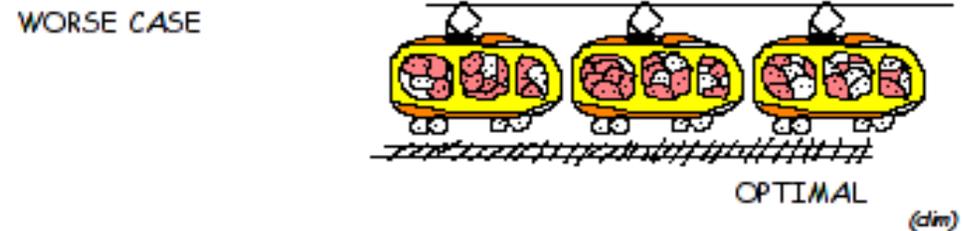
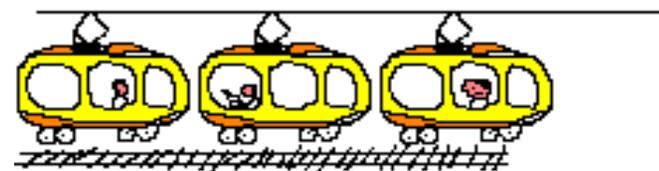
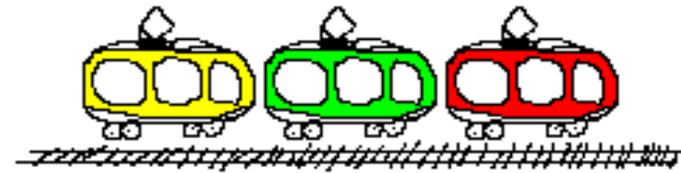
- Application :-)
- **==> Network**



# Network

- Network is the computer
- STREAMS...
- Fire Engine
- Improved all the time!

## Network Internals...



# Network Monitoring

- kstat – main source
  - > Before Solaris 10 freezing traffic(!) => upgrade!!!
- tools: netstat, nicstat, netLOAD
- netLOAD
  - > packets/sec
  - > bytes/sec
  - > errors in/out
  - > collisions
  - > nocanput (!)
- Known limits
  - > 100Mbit => 12M/s, Gbit/SPARC => 50-60K pack/s, etc...

# Network tuning...

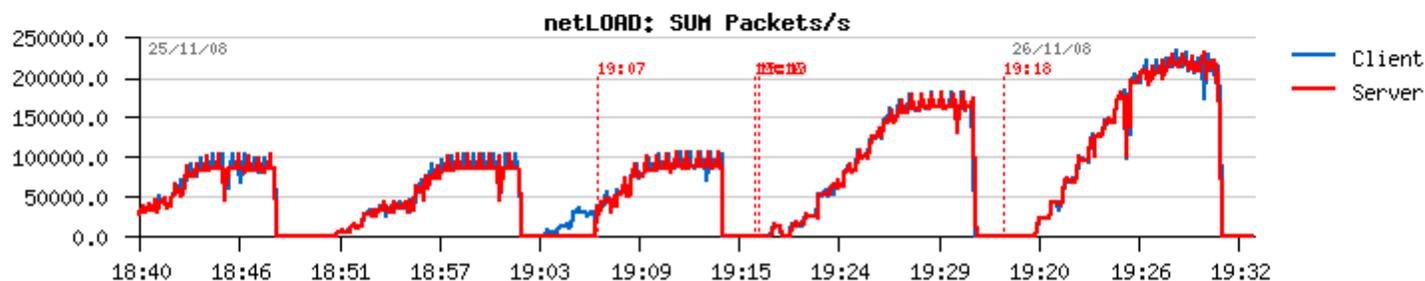
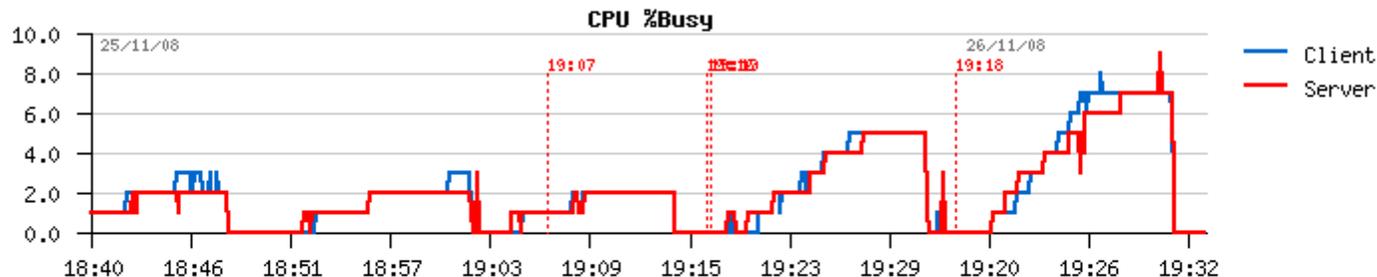
- Goal => ping-pong packets/s vs throughput?
  - > interrupts vs queued mode (set ce:ce\_taskq\_disable=1)
  - > mpstat=> intr => psradm -i + psrset
  - > new NICs are CPU-aware
- Queue size
  - > ndd -get /dev/tcp tcp\_conn\_req\_max\_q 1024 (def:128)
  - > ORACLE: listener queue!
- Deferred ACK / grouping/ NO\_DELAY
  - > ndd -set /dev/tcp tcp\_deferred\_ack\_interval 10 (def:100)
- Jumbo frames
- IP @Sol10 today's limit: **CPU power**

# Packets/s with 1x, 2x & 3x NIC

Database: [M9K\_dbSTRESS\_Dimitri]

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## dim\_STAT Multi-Host Analyzer



# Important sources

- [solarisinternals.com](http://solarisinternals.com) ==> Networks
  - > Tons of tuning, platform-specific, etc.
- SunSolve :-)

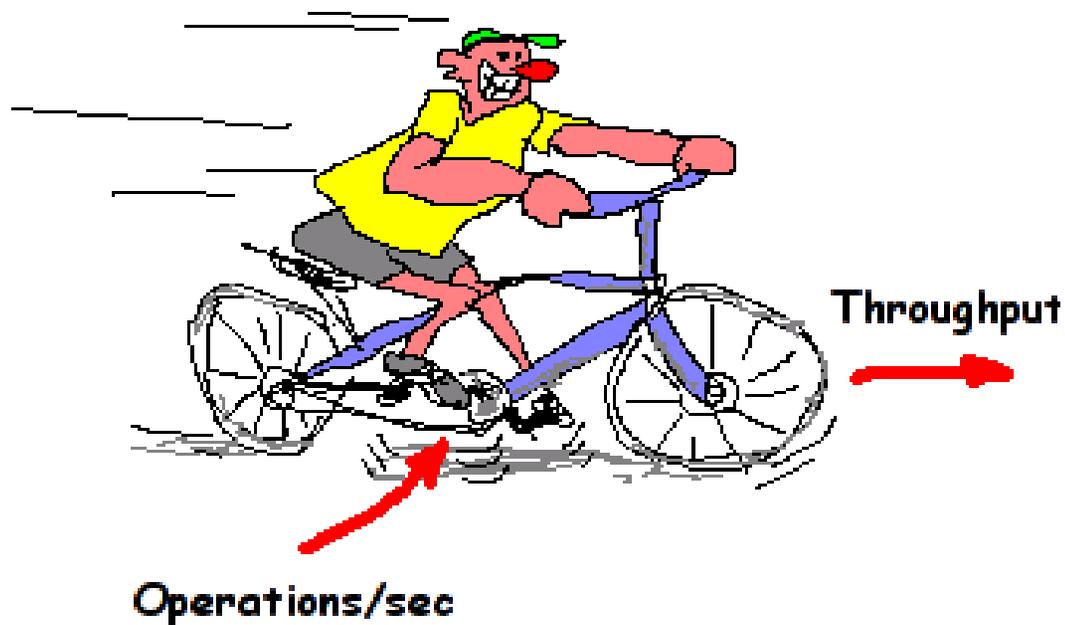
# Performance: from worse to better...

- Application :-)
- Network
- **==> I/O Subsystem & Storage**



# I/O Performance Overview

## I/O Internals...



(dim)

# I/O Components and Levels

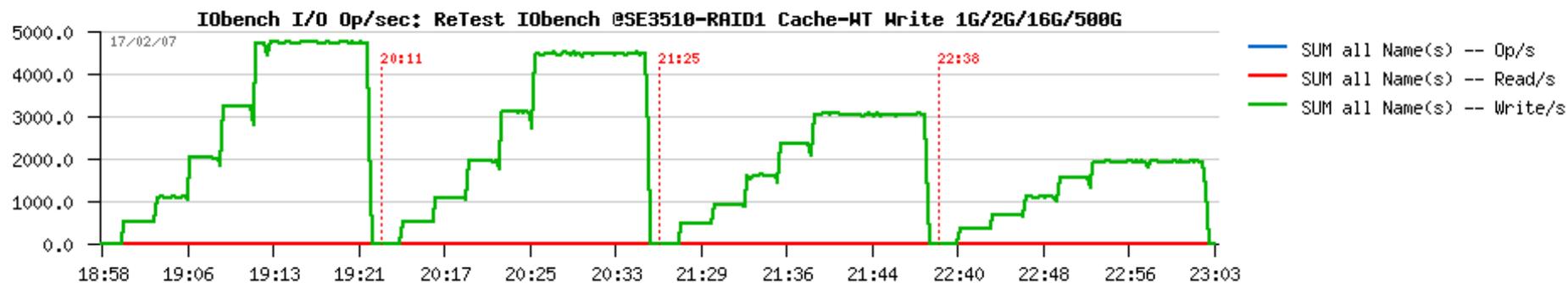
- System
  - > UFS, VxFS, QFS, ZFS, ...
  - > SDS, VxVM, ZFS, ...
  - > MPXIO, VxDMP, ...
- Storage
  - > Sun / HDS / EMC
  - > Huge Box vs Nx Small Boxes...
  - > etc...

# I/O Analyze

- Type
  - > Seq.Read: prefetch
  - > Seq.Write: deferred cache flush
  - > Rnd.Write: storage cache
  - > Rnd.Read: WORSE CASE!
  - > Seek Time is IMPORTANT!
- Main info: iostat -xn
  - > 100% busy ==> Really?...
  - > actv, wait, srv.time, wait.time
  - > wait I/O => blah-blah-blah...
- DtraceToolkit: iopattern

# Seek Time...

- Random I/O...
- NOTE: what about huge Oracle datafiles?..



# I/O Reproduce

- Test kits
  - > VDBench, FileBench, IObench, etc.
- Test Case
  - > Check Storage! => RAW device (MPXIO off, DMP off)
  - > Workload simulation
  - > Background load?
- MPXIO, VxDMP
  - > SunSolve! :-)
  - > Ex: Sol10 U4, MPXIO-off: 5.000ops => 20.000ops

# Silly Question:

- My application is doing random I/O
- With random Write-Only operations my storage box reaching 30.000 writes/sec MAX
- QUESTION: what kind of degradation in writes/sec I may expect if 10% of my I/O will become random reads?...

# UFS Performance

- File system creation + tunefs
- Mount options
  - > remount
  - > logging (!) ==> MUST
  - > noatime ==> AVOID!
  - > forcedirectio
- forcedirectio
  - > removes double buffering
  - > resolves single (POSIX) lock issue
  - > benefit for concurrent writes
  - > buffered vs direct => analyze your workload!

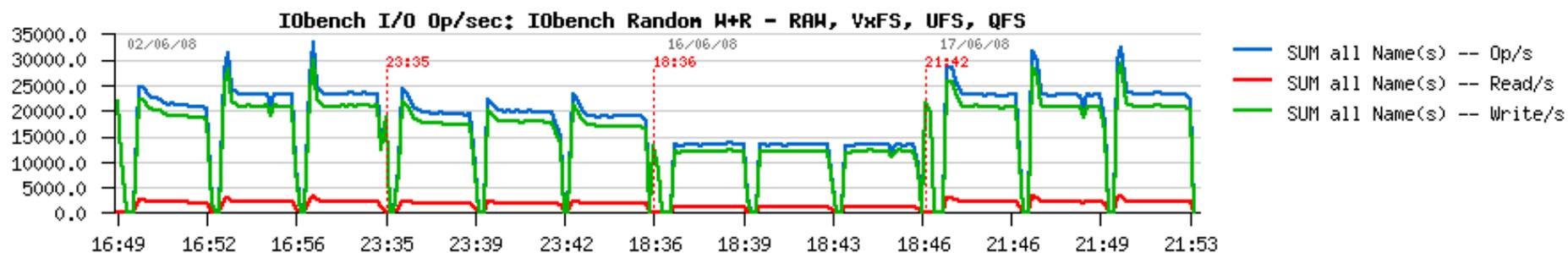
# VxFS Performance

- Powered design: extents
- vxtunefs
  - > discovered direct (!) (ex. 30% gain Oracle)
  - > read/write streams number
- Direct mode
  - > mincache=direct,convosync=direct
- Quick I/O
  - > cached RAW devices
  - > Any real gain?...

# QFS Performance

- Most advanced and powerful FS (on its time)
- Combines Direct WRITE + Buffered READ
  - > 50% gain over VxFS (real benchmark)
- More wide features since @Sun...
- Outstanding product!!!

# Near to RAW performance?...



# ZFS Performance

- Memory hungry
  - > limit it from the beginning!!!
- Read Priority (per pool)
- Block size
- Copy-on-Write
- Garbage collection
- Free space
- ARC stats
- New! write\_throttle!

## ZFS Internals



(dim)

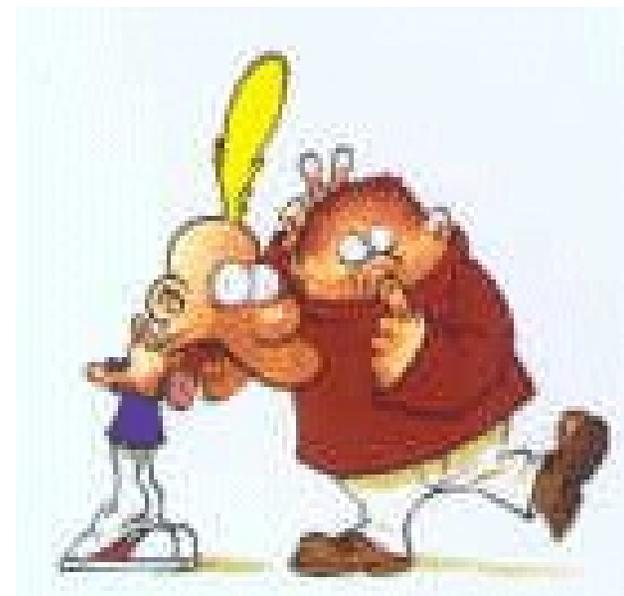
# SSD == Breaking rules...

- Latency: 1-2ms
- Throughput: ~20.000 Op/sec R/W (or more)
- Where to use?..
  - > **Note:** write latency on BBU storage is already 0.1ms(!)
  - > Random Read is the most benefit!
  - > ZFS: part of cache
  - > Etc. etc.etc. :-)



# Performance: from worse to better...

- Application :-)
- Network
- I/O Subsystem & Storage
- **==> Processes**



# Processes Activity Monitoring

- # mv /usr/bin/top /usr/bin/top.do\_not\_use
- ps -ef :-)
- psSTAT -o ... -T interval
- prstat (since Solaris 8)
  - > threads (-L)
  - > lock time, run queue latency (-m)
  - > sys, usr% CPU usage (-m), **Sybase** => poll() => high sys%!
- Monitoring system calls
  - > truss [-c] -p pid, DTrace (preferable)
- Monitoring I/O
  - > psSTAT, DTrace

# Processes Locking Monitoring

- mpstat
  - > spin mutex
  - > (and again, if application is well designed :-))
- prstat -m
  - > LCK value
- plockstat -A -e 20 -p pid
  - > hottest callers and objects
  - > malloc() is the most common case
  - > C++ multi-threaded application => 90% chance to lock
  - > fix: relink or LD\_PRELOAD with libmtmalloc.so, libumem.so

# Process related commands

- cputrack - per-processor hw counters
- pargs – process arguments
- pflags – process flags
- pcred – process credentials
- pldd – process's library dependencies
- psig – process signal disposition
- pstack – process stack dump
- pmap – process memory map
- pfiles – open files and names
- prstat – process statistics
- ptree – process tree
- ptime – process microstate times
- pwdx – process working directory
- pgrep – grep for processes
- pkill – kill processes list
- pstop – stop processes
- prun – start processes
- prctl – view/set process
- pwait – wait for process
- preap – reap a zombie process
- ...

# Performance: from worse to better...

- Application :-)
- Network
- I/O Subsystem & Storage
- Processes
- **==> CPU**



# Scalability...

- Scalable vs Non-Scalable Application
- Will your application run 4 times faster if -
  - > you upgrade CPU with 4 times higher frequency
  - > or increase 4 times number of the same CPUs?
- If your application is not scaling, what about your possibilities to increase performance?...
- “Free lunches are finished...”

# What is doing CPU most of the time?...

- Waiting... :-)
- “In every joke there is always a part of truth” ...
- Old but useful story with E10000:
  - > Customer Benchmark won with E10K 32CPU (250Mhz)
  - > Sun sold to customer E10K 24CPU but with **400Mhz**
  - > 8000Mhz => 9600 Mhz
  - > Result: Global performance slow down...
  - > Reason: runs faster with more “hands”
  - > Solution: re-tune configuration again...



# CPU Monitoring

- Metrics...
  - > Sol251 vs Sol26 vs Sol7 vs Sol8 vs Sol9 vs Sol10 vs ...
- vmstat, mpstat
  - > usr, sys, idle, wait i/o => pipo
  - > run queue, blocked processes
  - > cross-calls (xcal)
- Empty cycles
  - > har
  - > cpustat, cputrack, corestat
  - > cc -fast ...
  - > strings bin/prog | grep -i workshop

# Killing example

```
long long s, gethrtime();
```

```
while(1) {  
    poll(0,0,1); /* wait for clock processing  
to occur while we're asleep*/  
    s = gethrtime();  
    while ((gethrtime() - s)/1000000 < 9);  
/* loop until almost next tick */  
}
```

==> real CPU usage: 90%

==> under Solaris9: 0% (!)

# CPU/ Core/ Threads/ CMT Idea

- CPU – independent, mostly scalable
- Core – mostly / near the same
- Thread – runs on Core (!)
- T2000: 1 CPU -> 8 Cores -> 32 Threads
  - > How many **truly simultaneous** tasks may we run on it?
  - > Will it work better comparing to the classic 8CPU model?...
  - > Comparing to 16CPU model?...
  - > If Core is looping in wait -> give “hands” to another Thread!
  - > Also, think about “Threads vs Processes”

# Most “popular” CMT mistunders...

- NOTE: all items are TRUE stories!...
- T2000 is a 32CPU server
- If I disable 3 threads per Core and leave only one thread “enabled” alone - it'll run 4 times faster!...
- CPU% Busy is not proportional to my workload!...
- My batch runs faster on my laptop vs T2000!...
- Database on internal disks runs slowly!...
- etc...

## Some true “real” numbers

- T2000 8cores 1200Mhz = V890 8cores 1800Mhz
  - > Oracle OLTP intensive workload
- SAP Migration (+network latency)
  - > V440 (4x900Mhz)=> 1500 SAPS
  - > T2000 (1Ghz) => 5000 CAPS
- T5120 speed-up web-oriented applications
  - > on chip chrypto
  - > 10Gbit
  - > FP is not a killer anymore :-)
- etc...

# CPU / Core / Thread / ...

CPU Load Test @24CPU SPARC64-VI (48 cores, bi-thread)

Test "Data in CPU Cache"

Parallel Tasks	Time Thread-ON	Time Thread-OFF
1x	95s	95s
24x (0.5x)	102s	95s
48x (1.0x)	119s	98s
96x (2.0x)	216s	194s
192x (4.0x)	417s	382s
384x (8.0x)	819s	749s

Test "Data off Cache "

Parallel Tasks	Time Thread-ON	Time Thread-OFF
1x	39s	39s
24x (0.5x)	74s	45s
48x (1.0x)	115s	122s
96x (2.0x)	170s	226s
192x (4.0x)	327s	452s
384x (8.0x)	648s	907s

# Cont. CPU / ...

## CPU Load Test @20CPU SPARC64-VII (80 cores, bi-thread)

### Test "Data in CPU Cache"

Parallel Tasks	Time Thread-ON	Time Thread-OFF
1x	94s	94s
20x (0.25x)	96s	98s
40x (0.5x)	96s	101s
80x (1.0x)	102s	107s
160x (2.0x)	161s	206s
320x (4.0x)	313s	396s
640x (8.0x)	611s	793s

### Test "Data off Cache"

Parallel Tasks	Time Thread-ON	Time Thread-OFF
1x	38s	38s
20x (0.25x)	60s	42s
40x (0.5x)	120s	126s
80x (1.0x)	149s	154s
160x (2.0x)	180s	300s
320x (4.0x)	352s	579s
640x (8.0x)	700s	1135s

# Performance: from worse to better...

- Application :-)
- Network
- I/O Subsystem & Storage
- Processes
- CPU
- **==> Memory**



# Memory Monitoring

- vmstat
  - > r w b ==> if 'w' is not null system already got RAM short
  - > sr: scan rate != 0 => problem! (since sol8)
  - > vmstat -p => page activity (MEMSTAT)
- trapstat -t
  - > TLB-miss
- MPO
  - > lgrpinfo, plgrp
- Collapsing

# MPSS

- `pmap -sx PID`
- `trapstat -t 5`



# Trapstat

```
# trapstat -t 5
```

cpu	m	itlb-miss	%tim	itsb-miss	%tim	dtlb-miss	%tim	dtsb-miss	%tim	%tim
0	u	0	0.0	0	0.0	19	0.0	0	0.0	0.0
0	k	0	0.0	0	0.0	4	0.0	0	0.0	0.0
1	u	0	0.0	0	0.0	0	0.0	0	0.0	0.0
1	k	0	0.0	0	0.0	0	0.0	0	0.0	0.0
2	u	0	0.0	0	0.0	0	0.0	88	0.0	0.0
2	k	0	0.0	0	0.0	1373685	10.9	1	0.0	10.9
3	u	0	0.0	0	0.0	0	0.0	0	0.0	0.0
3	k	0	0.0	0	0.0	5	0.0	0	0.0	0.0

```
...
```

```
#
```

# SWAP - eternal question :-)

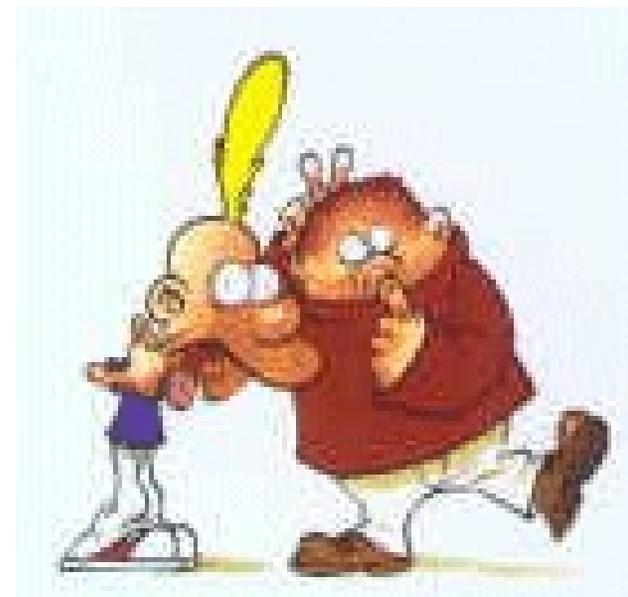
- SWAP reservation / monitoring
  - > # swap -s
  - > # vmstat -S => swap in / swap out (!)
  - > # iostat => monitor swap device
- ISM memory
- DISM memory

# Memory allocation

- System malloc()
- Multi-Threaded
  - > -l mtmalloc (Solaris)
  - > -l umem (Solaris)
  - > -l tcmalloc (Linux)
  - > -l hoard (any)
- Malloc contention
  - > # plockstat -C -p <PID>

# Performance: from worse to better...

- Application :-)
- Network
- I/O Subsystem & Storage
- Processes
- CPU
- Memory
- ==> **Kernel**
- NOTE: “health altitude”...



# Zones Monitoring

- vmstat per Zone
- iostat ... (hm...)
- netLOAD ... (hm...)
- prstat -Z
- psSTAT -e -o ... -M zone -T interval
- DTrace
- etc...

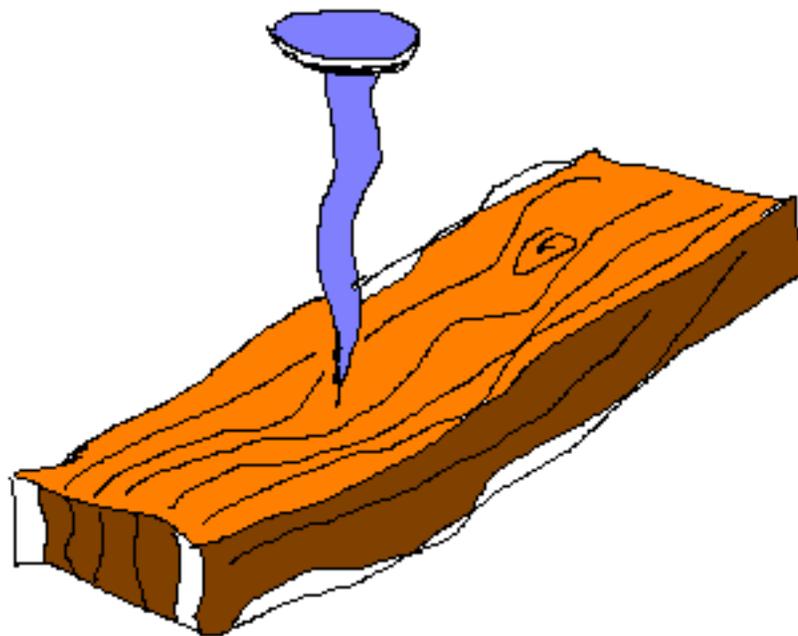
# Kernel Monitoring

- lockstat
  - > lockstat -lkW sleep 10 | more
  - > lockstat -HW sleep 20 | head
- Dtrace
  - > Any danger?...
- Dtrace ToolKit
  - > hotkernel
  - > iopattern
  - > shortlived.d
  - > errinfo
  - > etc. etc. etc.

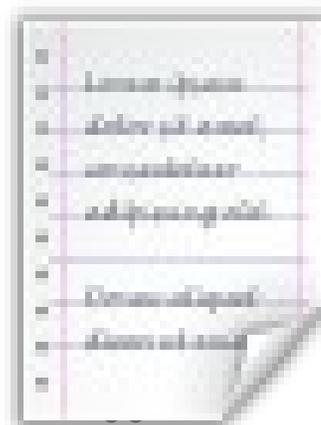
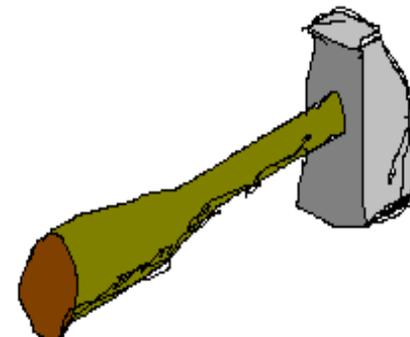
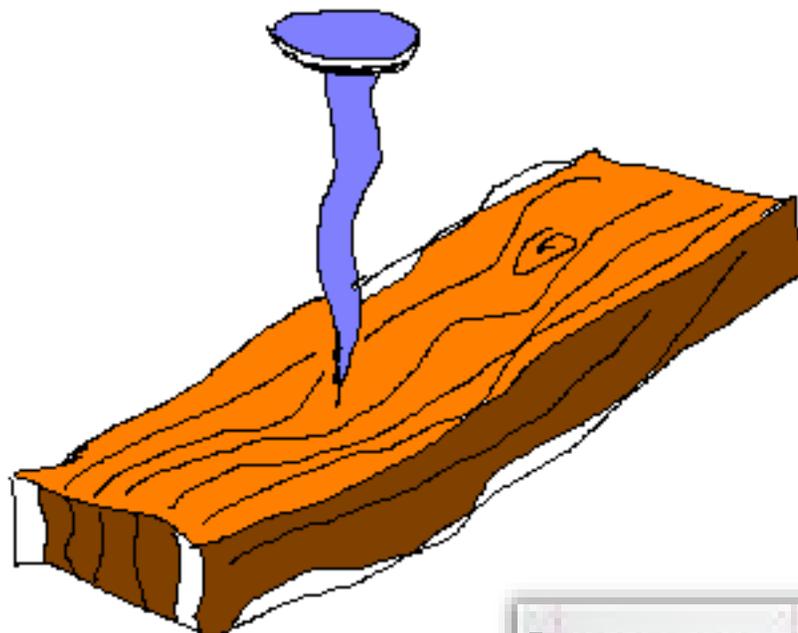
## Part 2...

***dim\_STAT***

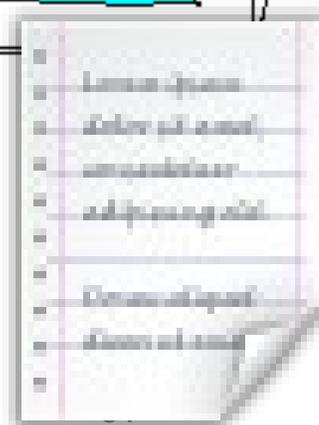
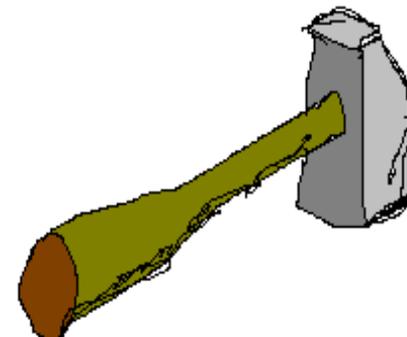
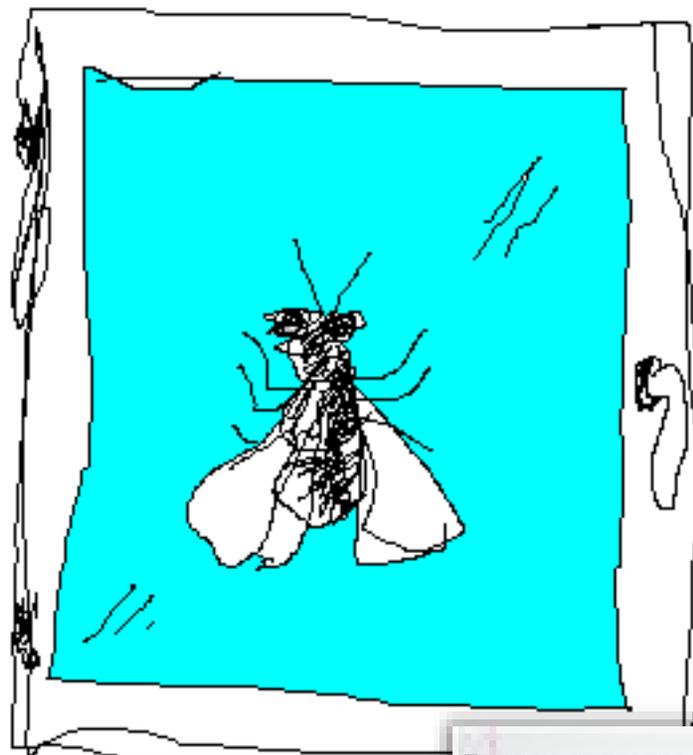
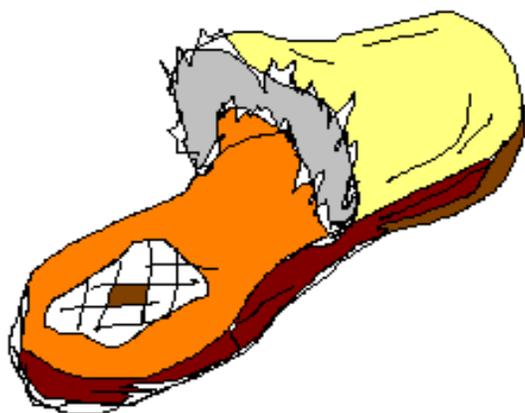
# Right Tool?..



# Your choice?.. :-)



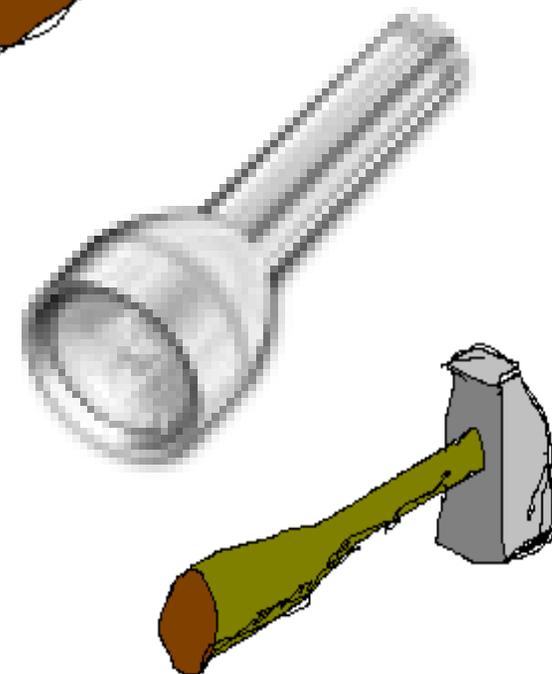
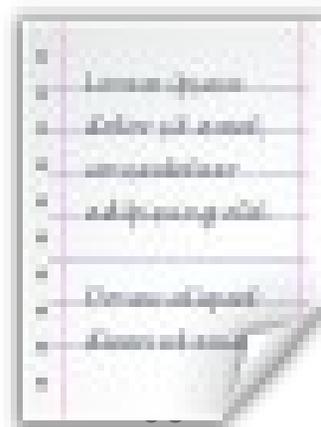
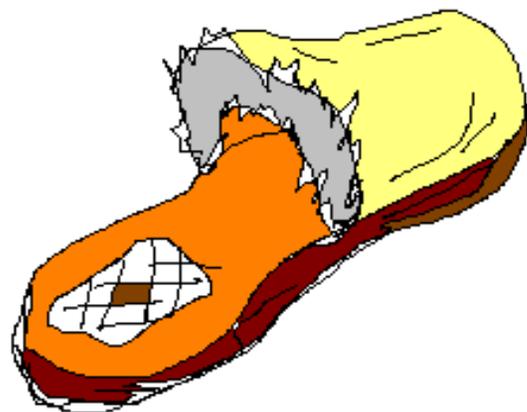
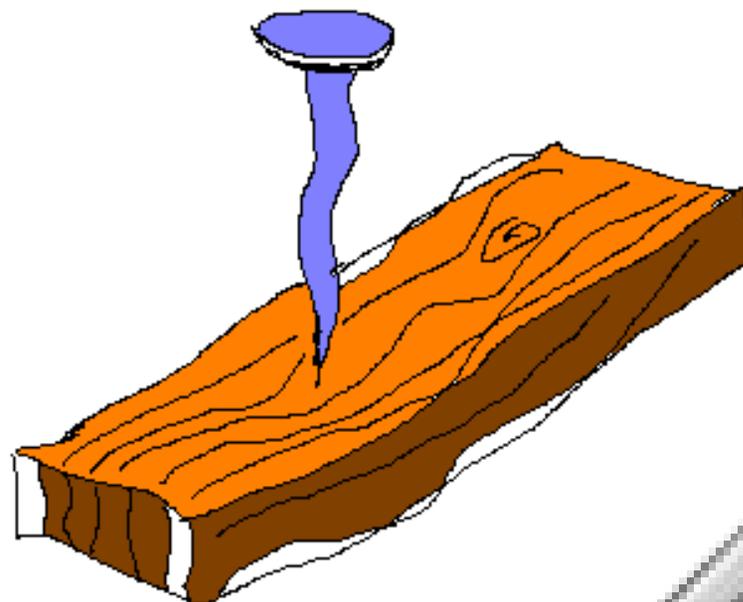
# And now?.. :-)



# And both?.. :-)



+



# Discover Perf problem...

- Do we really have a problem?...
- Bug or feature?
- Before vs Now?
  - > sometime the only way to understand issue
  - > constant systems monitoring sees problem ahead
  - > need a small initial effort, but saves a lot
- GUDs
- EasySTAT
  - > [http:// dimitrik.free.fr/ STATsrv.pkg](http://dimitrik.free.fr/STATsrv.pkg) or [STATsrv.tar](http://dimitrik.free.fr/STATsrv.tar)
  - > (google: dim\_STAT)

## Part2: dim\_STAT

Help yourself...

or

**NO stupid work!**

# Why home-made tools?...

- Don't like stupid work...
- Tool adapted to Humans, and not Humans to the tool
- Best implementations when User = Developer
- Mind Pleasure
- Laziness = Power of Progress!
- Machines should help Humans!





# Performance Monitoring...

- System and application stats are our friends
- Only raw data – hard! (ex: days -> weeks load view)
- Only graph data – hard! (ex: need exact numbers)
- Command line interface (CLI) is most common
- Data presentation is most painful...
- Time interval is very important for accurate measure
- Too much data = out of control...
- Too few (avg) data = out of detail (problem)...
  - > Ex: Avg( temperature ) in hospital is OK



# Real life example...

- Customer claims:
  - > my CPU is used only 20%
  - > my Run Queue is always 10 (!)
  - > so: Solaris has a problem!...
- How it's possible?
- Bug?
- Well, how did you see it?...

## Real life example (cont.)

- \$ vmstat 5

```
> r w b ..... us sy id
10 0 0 ..... 20 0 80
10 0 0 ..... 20 0 80
10 0 0 ..... 20 0 80
10 0 0 ..... 20 0 80
10 0 0 ..... 20 0 80
....
```

- Hmmmm...

# Real life example (cont. 2)

- But what if?...
- \$ vmstat 1

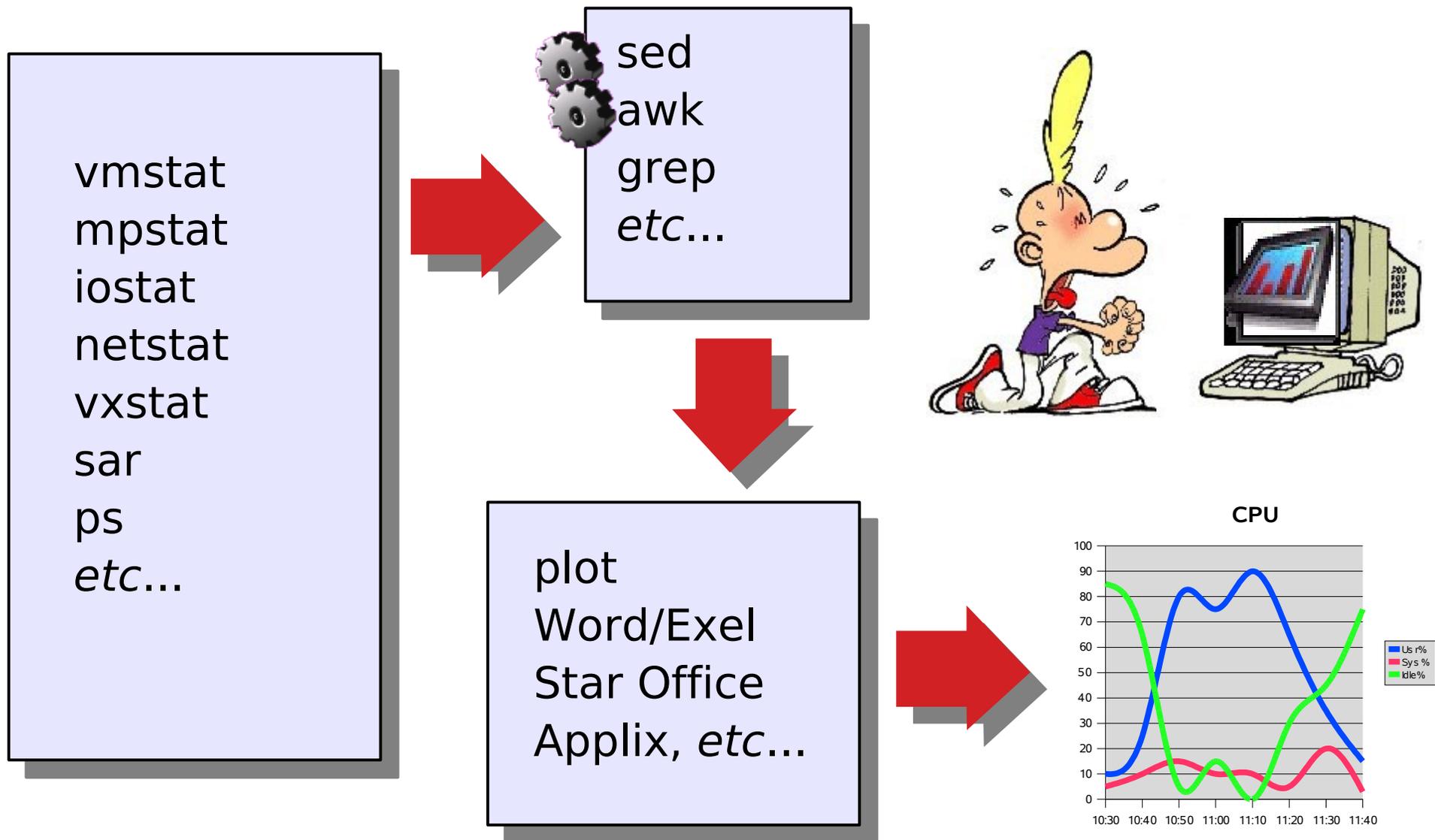
```

> r w b ..... us sy id
50 0 0 ..... 100 0 0  <===
0 0 0 ..... 0 0 100
0 0 0 ..... 0 0 100
0 0 0 ..... 0 0 100
0 0 0 ..... 0 0 100
50 0 0 ..... 100 0 0  <===
0 0 0 ..... 0 0 100
0 0 0 ..... 0 0 100
0 0 0 ..... 0 0 100
0 0 0 ..... 0 0 100

```

- Got it? - AVG or not AVG :-)

# Benchmark Center in 1997...

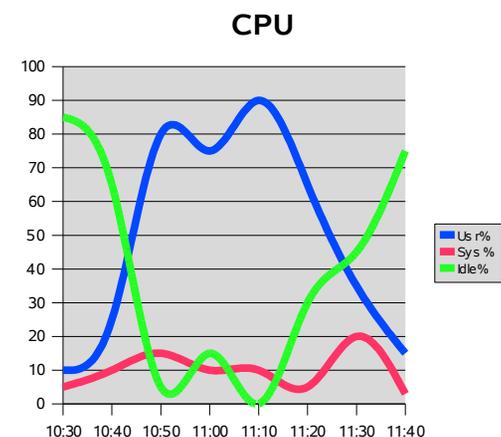


# Main Idea...

vmstat  
mpstat  
iostat  
netstat  
vxstat  
sar  
har  
psSTAT  
etc...

**Real Time  
Timestamped  
Correlated**

**SQL  
Database**



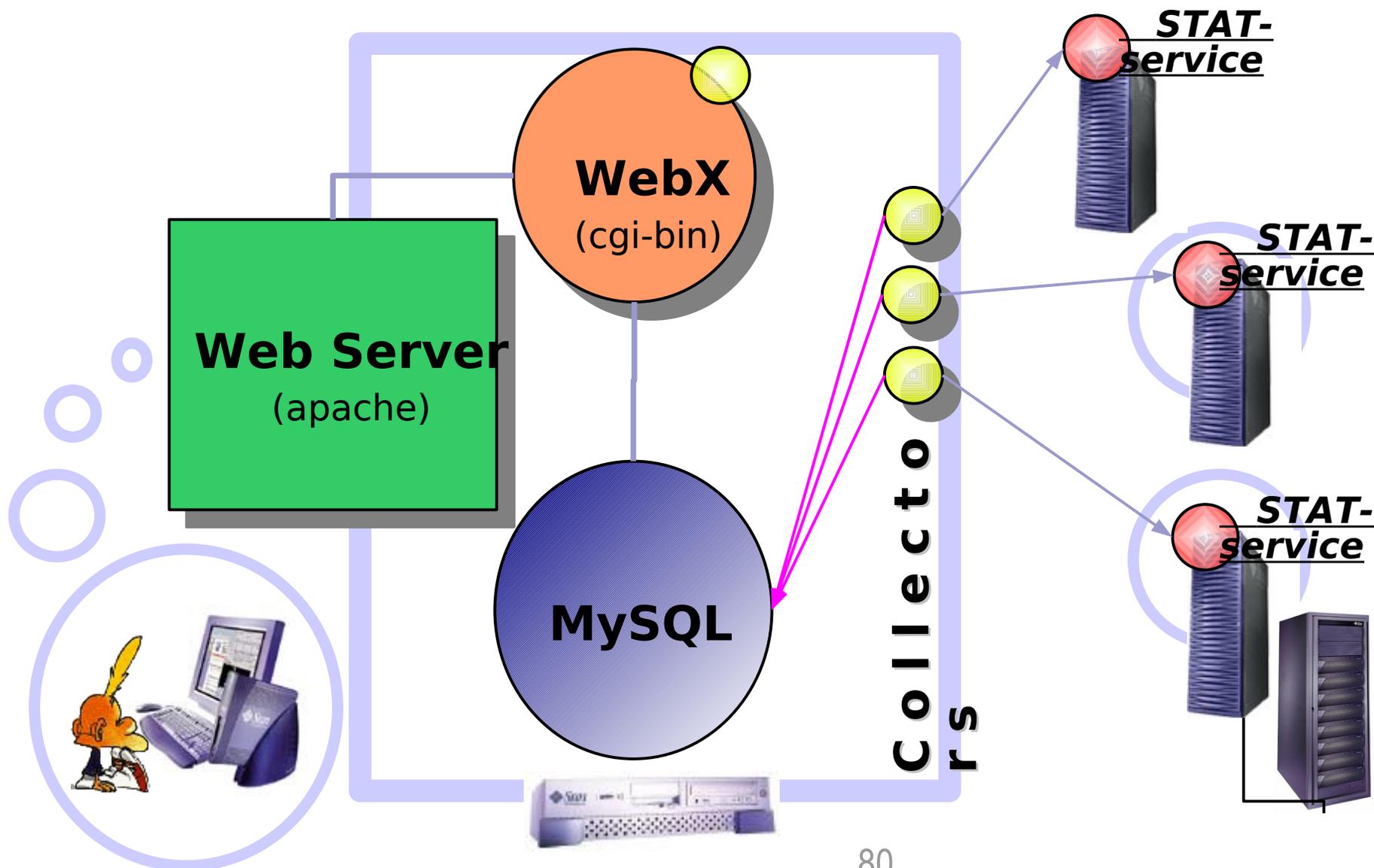
JDBC, ODBC, Native SQL, Pro\*C, etc...  
PHP, Perl, Tcl, Python, WebX, etc...  
Word/Excel, StarOffice, Applix, etc...  
etc...

# Wish list for “STAT” tool

- Run on Solaris! :-)
- Really small overhead!
- Easy to install
- Easy to use & administrate
- Easy to extend
- Easy to access internal data
- Unlimited history
- Application feed-back
- Without external cost - Why should we pay to analyze our own machines?...



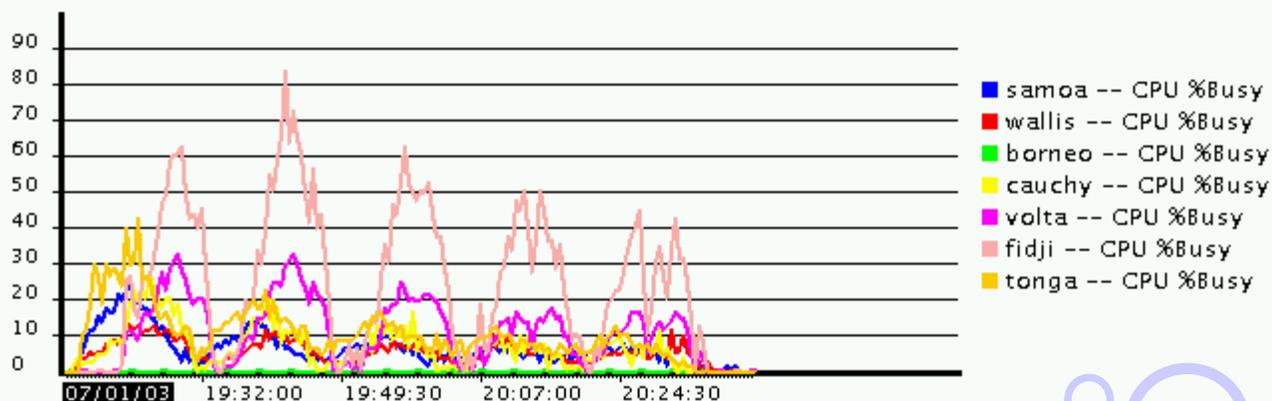
# dim\_STAT Architecture Overview



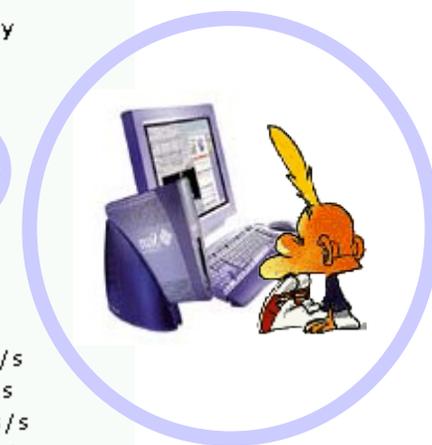
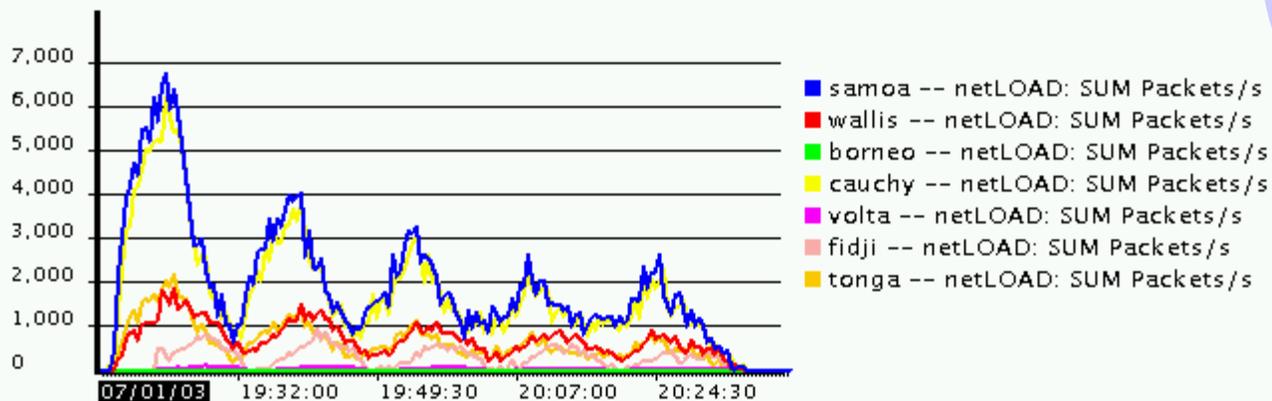
# Example Multi-host Analyzing...

dim\_STAT Multi-Host Analyzer

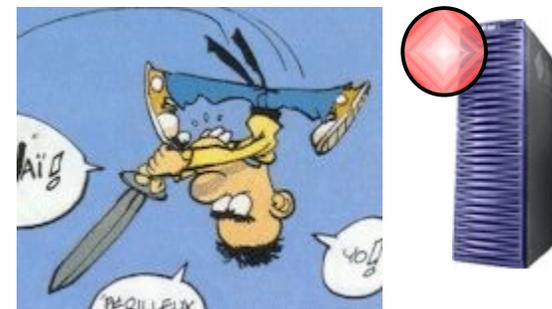
CPU %Busy



netLOAD: SUM Packets/s



# STAT-service details



- Controlled & logged access
- On-Demand Start/Stop service
- Listening on TCP/IP port and publishing available stats
- Includes command line kit (**EasySTAT**) to collect data locally and load later (paranoid or very protected sites)
- Default:
  - > *vmstat, mpstat, iostat, netLOAD, ProcLOAD, UserLOAD, vxstat, **ZoneLOAD**, PoolLOAD, ProjLOAD*
- Extended:
  - > *jvmSTAT (**JVM** mem.usage, GC activity)*
  - > **Oracle: oraEXEC, oraIO, oraENQ, MySQL, PostgreSQL**
- and any New you want to add! (Note: GPL since v.8.1)

# STAT-service Access Config

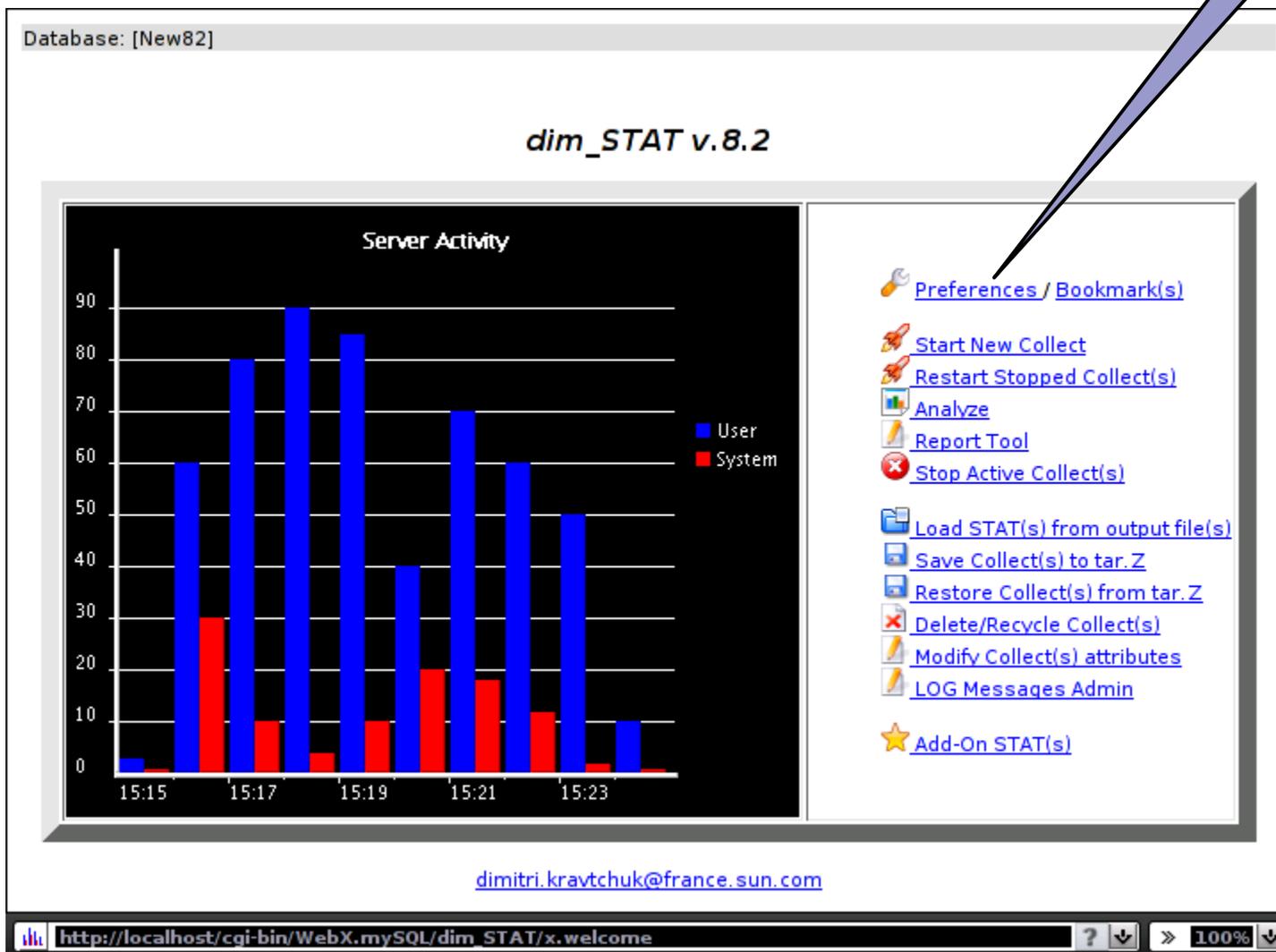
- # pkgadd -d STATsrv.pkg
- # /etc/STATsrv/STAT-service start
- /etc/STATsrv/log/access.log <== service logging
- /etc/STATsrv/access <== Main config file

```
# .....
# // All following commands should work out of the box... //
# .....

command  vmstat          /usr/bin/vmstat
command  mpstat          /usr/bin/mpstat
command  netstat         /usr/bin/netstat
command  ForkExec       /etc/STATsrv/bin/ForkExec.sh
command  MEMSTAT        /etc/STATsrv/bin/MemStat.sh
command  tailX          /etc/STATsrv/bin/tailX
command  ioSTAT.sh      /etc/STATsrv/bin/ioSTAT.sh
...
```

# Main Page

Go!



# Preferences setting...

Database: [New82] [\[ Home \]](#) [\[ Preferences \]](#) [\[ LOG Admin \]](#)

## dim\_STAT Preferences

Database

**Database**

New Database:  **Create!**

Use Database: **New82**

Current Database: **New82**  
 Used Space: 3 MB  
 Biggest File: 1 MB  
 Free Space: 467 MB

Host names

**Host Name List**

```
dimitri:5000
localhost
v890/LLG-free
v490/laplace-llg
uk-server/10.132.0.243
```

http://dimitri/cgi-bin/WebX.mysql/dim\_STAT/x.preferences ? 100%



# Start New Collect

Database: [New82]

*dim\_STAT v.8.2*

Time	User	System
15:15	10	5
15:17	80	30
15:19	85	10
15:21	70	20
15:23	50	10

- [Preferences / Bookmark\(s\)](#)
- [Start New Collect](#)
- [Restart Stopped Collect\(s\)](#)
- [Analyze](#)
- [Report Tool](#)
- [Stop Active Collect\(s\)](#)
- [Load STAT\(s\) from output file\(s\)](#)
- [Save Collect\(s\) to tar.Z](#)
- [Restore Collect\(s\) from tar.Z](#)
- [Delete/Recycle Collect\(s\)](#)
- [Modify Collect\(s\) attributes](#)
- [LOG Messages Admin](#)
- [Add-On STAT\(s\)](#)

[dimitri.kravtchuk@france.sun.com](mailto:dimitri.kravtchuk@france.sun.com)

[http://localhost/cgi-bin/WebX.mysql/dim\\_STAT/x.welcome](http://localhost/cgi-bin/WebX.mysql/dim_STAT/x.welcome)

Go!



# Start new STAT collect...

Database: [New82] [\[ Home \]](#) [\[ Preferences \]](#) [\[ LOG Admin \]](#)

---

**dim\_STAT Start New Collect(s)**

---

Select hosts

**Host(s)**

- dimitri:5000
- localhost
- v890/LLG-free
- v490/laplace-llg
- uk-server/10.132.0.243
- [ALL]

New:

Preselect all STATs matching:  \*

---

LED Description:

- ● -ok: STAT-service is running on the host, compatible version
- ● -degraded: STAT-service is running on the host, but old version, please, upgrade!
- ● -bad: no STAT-service running or host is not accessible...
- NOTE: your default STAT-service port is 5000

http://dimitri/cgi-bin/WebX.mysql/dim\_STAT/x.client.pl
? ↓ >> 100% ↓



# Start new STAT collect (cont.)

Select stats

Database: [New82] [\[ Home \]](#) [\[ Preferences \]](#) [\[ LOG Admin \]](#)

### dim\_STAT Start New Collect(s)

Collect BaseName:

Stat Title:

Time Interval:  sec.

Host	Stat ID	STAT(s)	Client Log Filename
dimitri	<input type="text" value="6"/>	<input type="checkbox"/> [*] <input type="checkbox"/> IObench <input type="checkbox"/> LcpuSTAT <input type="checkbox"/> LioSTAT <input type="checkbox"/> LnetLOAD <input type="checkbox"/> LPrcLOAD <input type="checkbox"/> LpsSTAT <input type="checkbox"/> LUsrLOAD <input type="checkbox"/> Lvmstat	<input type="text"/>
v890	<input type="text" value="7"/>	<input type="checkbox"/> [*] <input type="checkbox"/> VMSTAT <input type="checkbox"/> MPSTAT <input type="checkbox"/> IOSTAT <input type="checkbox"/> Active-ONLY <input type="checkbox"/> NETSTAT <input type="checkbox"/> psSTAT <input type="checkbox"/> Active-ONLY <input type="checkbox"/> ForkExec <input type="checkbox"/> MEMSTAT <input type="checkbox"/> netLOAD <input type="checkbox"/> ProcLOAD <input type="checkbox"/> UserLOAD	<input type="text"/>
uk-server	<input type="text" value="8"/>		

Show Debug Output

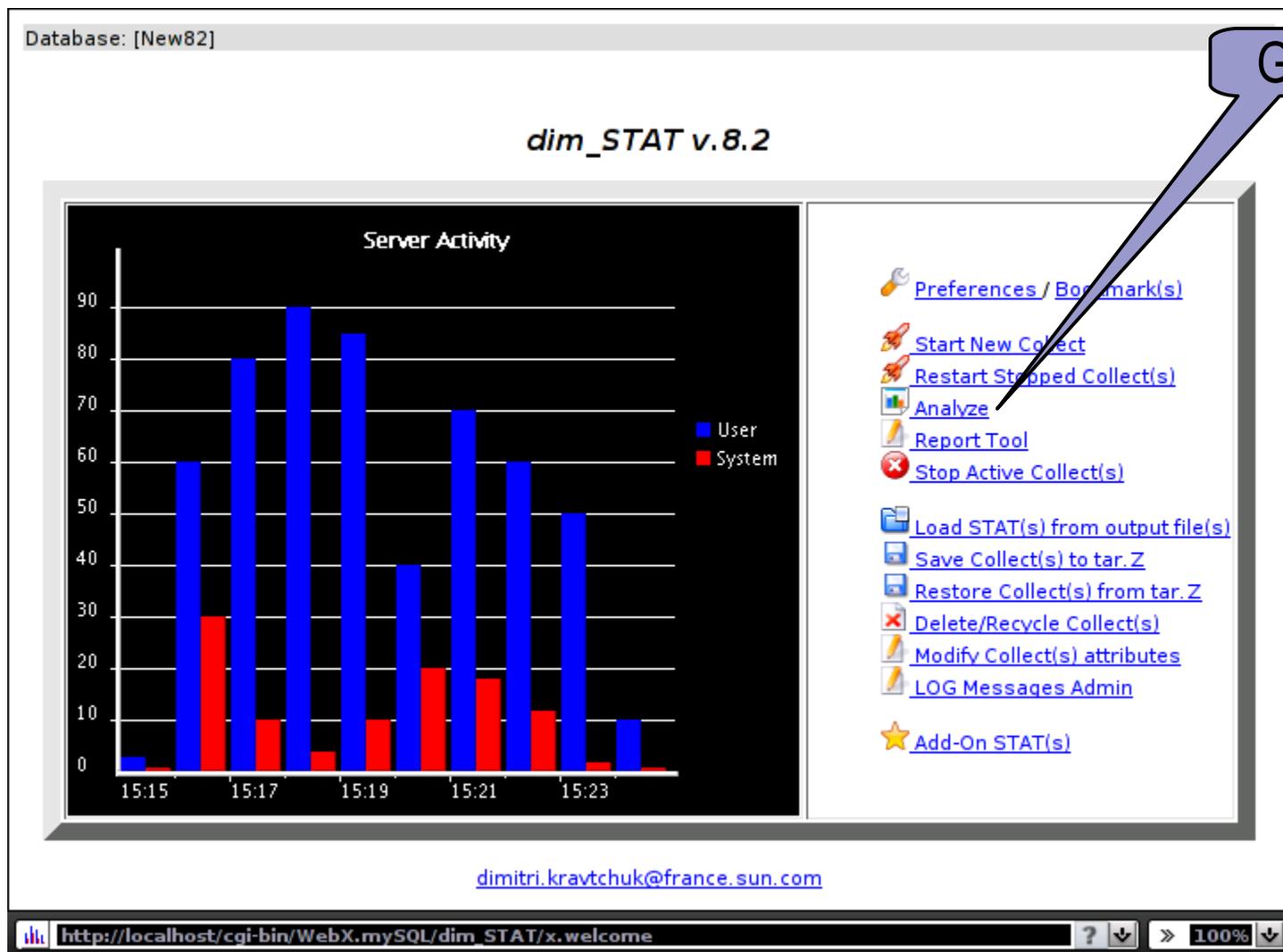
http://dimitri/cgi-bin/WebX.mySQL



# BatchLOAD, EasySTAT

- BatchLOAD
  - > universal stats loader from flat files (guds, other)
- EasySTAT
  - > integrated into STAT-service
  - > # nohup /etc/STATsrv/bin/EasySTAT.sh /var/stats 30 24 &
  - > # gtar czf stats.tgz /var/stats; mailto stats.tgz
  
  - > \$ gtar xzvf stats.tgz
  - > cd /var/stats; vi LoadDATA.sh <== adapt params
  - > sh LoadDATA.sh <== load
  - > Analyze! :-)

# Analyze

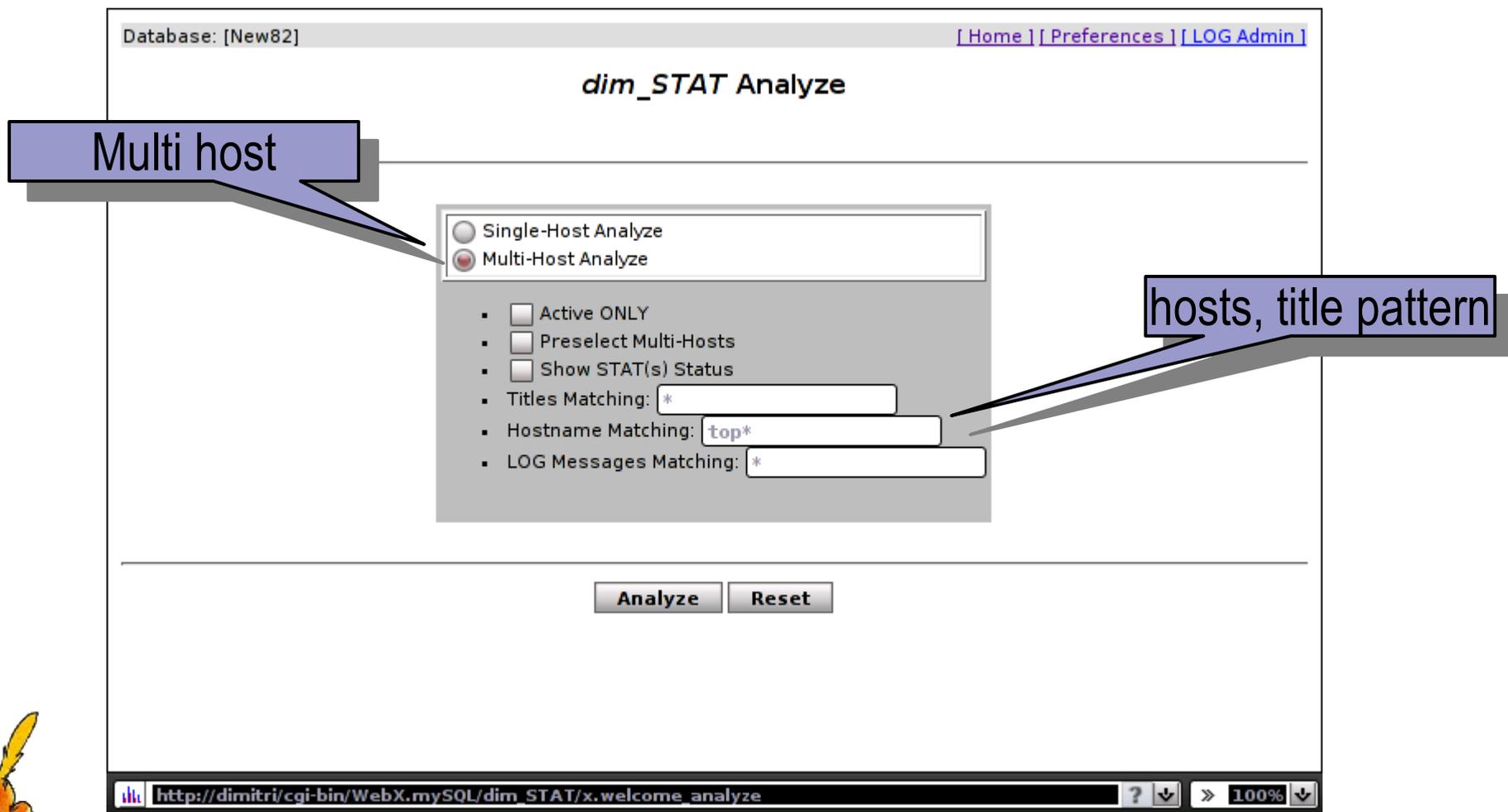


# Analyzer interface

- Single or Multi-Host view
  - > Single: more detailed, in depth analyze
  - > Multi: global view, relative to hosts activity
- Choose Host(s)
- Choose time period
- Choose STATs and presentation mode (text, graph)
- Go!



# Example: Multi-Host Analyze



Database: [New82] [\[ Home \]](#) [\[ Preferences \]](#) [\[ LOG Admin \]](#)

## dim\_STAT Analyze

Single-Host Analyze

Multi-Host Analyze

- Active ONLY
- Preselect Multi-Hosts
- Show STAT(s) Status
- Titles Matching: \*
- Hostname Matching: top\*
- LOG Messages Matching: \*

http://dimitri/cgi-bin/WebX.mysql/dim\_STAT/x.welcome\_analyze 100%



# Example: Multi-Host Analyze (cont.)

Database: [New82] [\[ Home \]](#) [\[ Preferences \]](#) [\[ LOG Admin \]](#)

## dim\_STAT Multi-Host Analyzer

	ID	Host	Title	Started	Interval	State
<input type="checkbox"/>	3	top-A	Probe new Multi-host (@10.128.4.70)	2007-07-06 21:59:19	15	Finished
<input type="checkbox"/>	4	top-C	Probe new Multi-host (@10.128.4.74)	2007-07-06 21:59:22	15	Finished

Check/Uncheck All

All data  
 Last  minutes (current time)  
 Between  and  DateTimes YYYY-MM-DD HH:MI  
 After LOG Message  minutes  
 Between LOG Messages

**Interval**

```
[22:16 2007.07.06] top-A: STOP!
[22:16 2007.07.06] top-C: STOP!
```

AVG value(s) by every  measurement(s)

http://dimitri/cgi-bin/WebX.mysql

Time period



# Example: Multi-Host Analyze (cont. 2)

**Values**

AVG value(s) by every  measurement(s)

Per host

Grouped AVG by  first/last letters in host name

Grouped SUM by  first/last letters in host name

Grouped MAX by  first/last letters in host name

Grouped MIN by  first/last letters in host name

*Note: if value already contains SUM/AVG/etc. grouping, host's aggregate will be ignored.*

**Graphics**

Mode:  Style:

Background:  Size:  x

Force Graphs alignment

Force Data Gap Completion

Title:

**Values:**

CPU: Usr%

CPU: Sys%

CPU: Busy%

RAM: Free List (KB)

Run queue

Blocked processes

I/O: Read KB/s

**Select stats**

netLOAD: SUM O\_errors/s

oraENQ: SUM ReqERR

oraENQ: SUM ReqOK

oraENQ: SUM ReqTot

oraENQ: SUM Waits

oraENQ: SUM WaitTM

oraEXEC: Commit/sec

oraEXEC: Exec/sec

oraEXEC: Sessions

ProcLOAD: SUM N\_activ

ProcLOAD: SUM N\_lwp

ProcLOAD: SUM N\_total

Check/Uncheck All

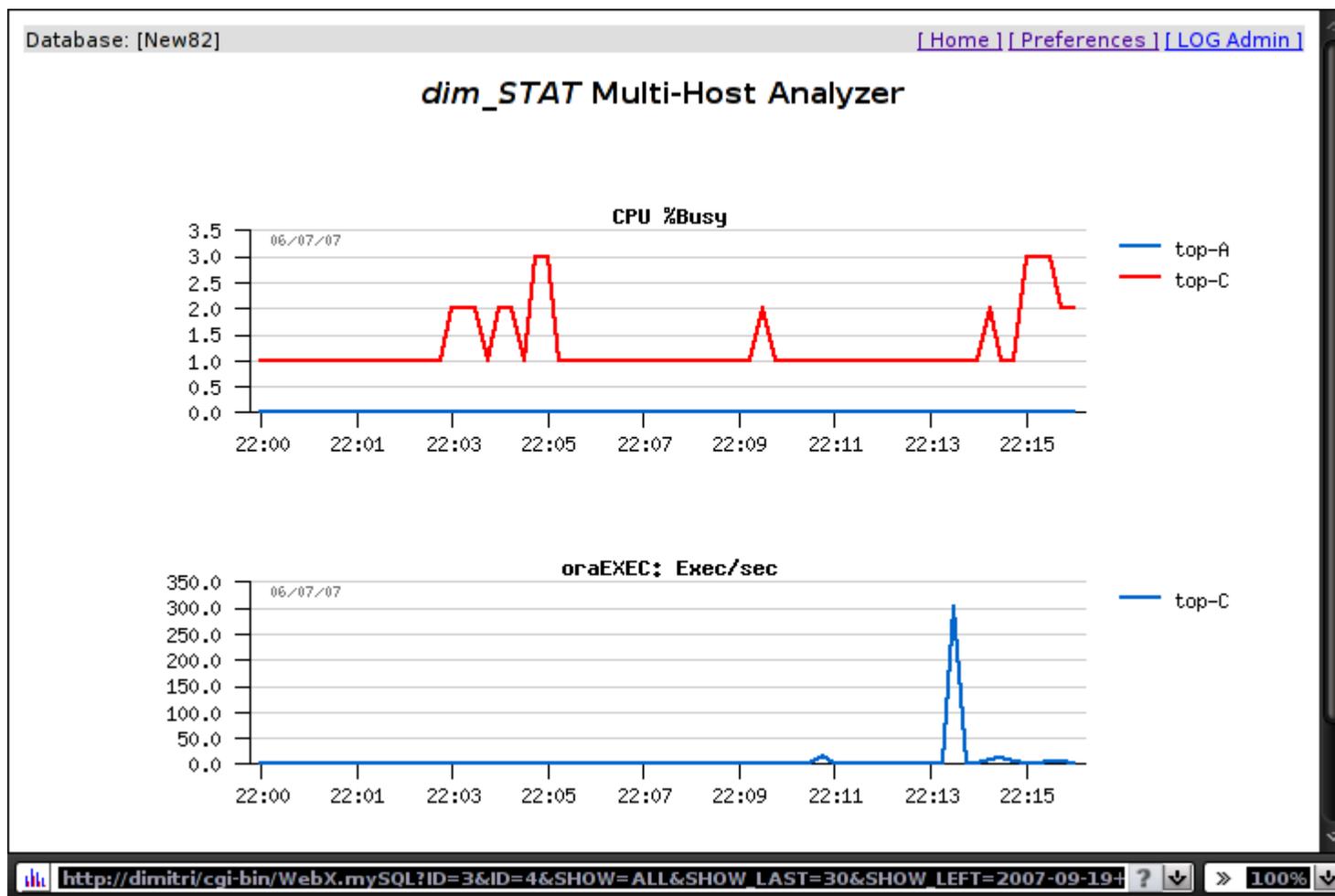
Show  Host's LOG Messages Matching:

Show Task(s) from  Host(s)

Refresh every  sec.

http://dimitri/cgi-bin/WebX.mysql

# Example: Multi-Host Analyze (cont.3)



# Example: Single-Host Analyze

Database: [New82] [\[ Home \]](#) [\[ Preferences \]](#) [\[ LOG Admin \]](#)

### dim\_STAT Analyzer

	ID	Host	Title	Started	Interval	State
<input type="radio"/>	3	top-A	Probe new Multi-host (@10.128.4.70)	2007-07-06 21:59:19	15	Finished
<input checked="" type="radio"/>	4	top-C	Probe new Multi-host (@10.128.4.74)	2007-07-06 21:59:22	15	Finished

Use LogFile Messages from: **the same host** Matching: \*

http://dimitri/cgi-bin/WebX.mysql 100%

Select host,  
click on STAT



# Example: Single-Host Analyze

(cont)

Setup criteria

Database: [New82] [\[ Home \]](#) [\[ Preferences \]](#) [\[ LOG Admin \]](#)

### dim\_STAT Analyzer

Solaris Disk I/O Activity Statistics (iostat) Started: 2007-07-06 21:59:22 Timeout: 15 sec.

**Disk(s)**

<input type="checkbox"/> c0t10d0	<input type="checkbox"/> c14t60x6xB9C1d0
<input type="checkbox"/> c0t11d0	<input type="checkbox"/> c14t60x7xC190d0
<input type="checkbox"/> c0t8d0	<input type="checkbox"/> c14t60x8xB75Fd0
<input type="checkbox"/> c0t9d0	<input type="checkbox"/> c14t60x9xC137d0
<input type="checkbox"/> c14t60x10xBA0Cd0	<input type="checkbox"/> nfs1
<input type="checkbox"/> c14t60x11xB3FFd0	<input type="checkbox"/> nfs2
<input type="checkbox"/> c14t60x1xB6D4d0	
<input type="checkbox"/> c14t60x2xB43Ed0	
<input type="checkbox"/> c14t60x3xB7C4d0	
<input type="checkbox"/> c14t60x5xB685d0	

Inversed Selection

Select TOP  **DISK(s)** with **MAX-Total** **Read/s**

Accept ONLY data with **Read/s** =

Use Select Pattern \* for **DISK**

All data  
 Last  measurements

Top  value(s)

<input type="checkbox"/> Read/s
<input type="checkbox"/> Read KB/s
<input type="checkbox"/> Write/s
<input type="checkbox"/> Write KB/s
<input type="checkbox"/> Wait

Table of results

<input type="checkbox"/> ID
<input type="checkbox"/> Sno#
<input type="checkbox"/> DISK
<input type="checkbox"/> Read/s
<input type="checkbox"/> Read KB/s

Graphics

Mode: **PNG Image** Style: **Bold ContGraph**

Background: **White** Size:  x

Force Graphs alignment

Force Data Gap Completion

Interval

Last  measurements

Between  measurements

After LOG Message

Between LOG Messages

FIRST collected data  
[22:16 2007.07.06] STOP  
[22:16 2007.07.06] STOP  
[22:16 2007.07.06] STOP  
LAST collected data

AVG value(s) by every  measurements

Values

Per disk

AVG all disk(s)

SUM all disk(s)

MAX all disk(s)

MIN all disk(s)

Grouped AVG by  first/last

Grouped SUM by  first/last

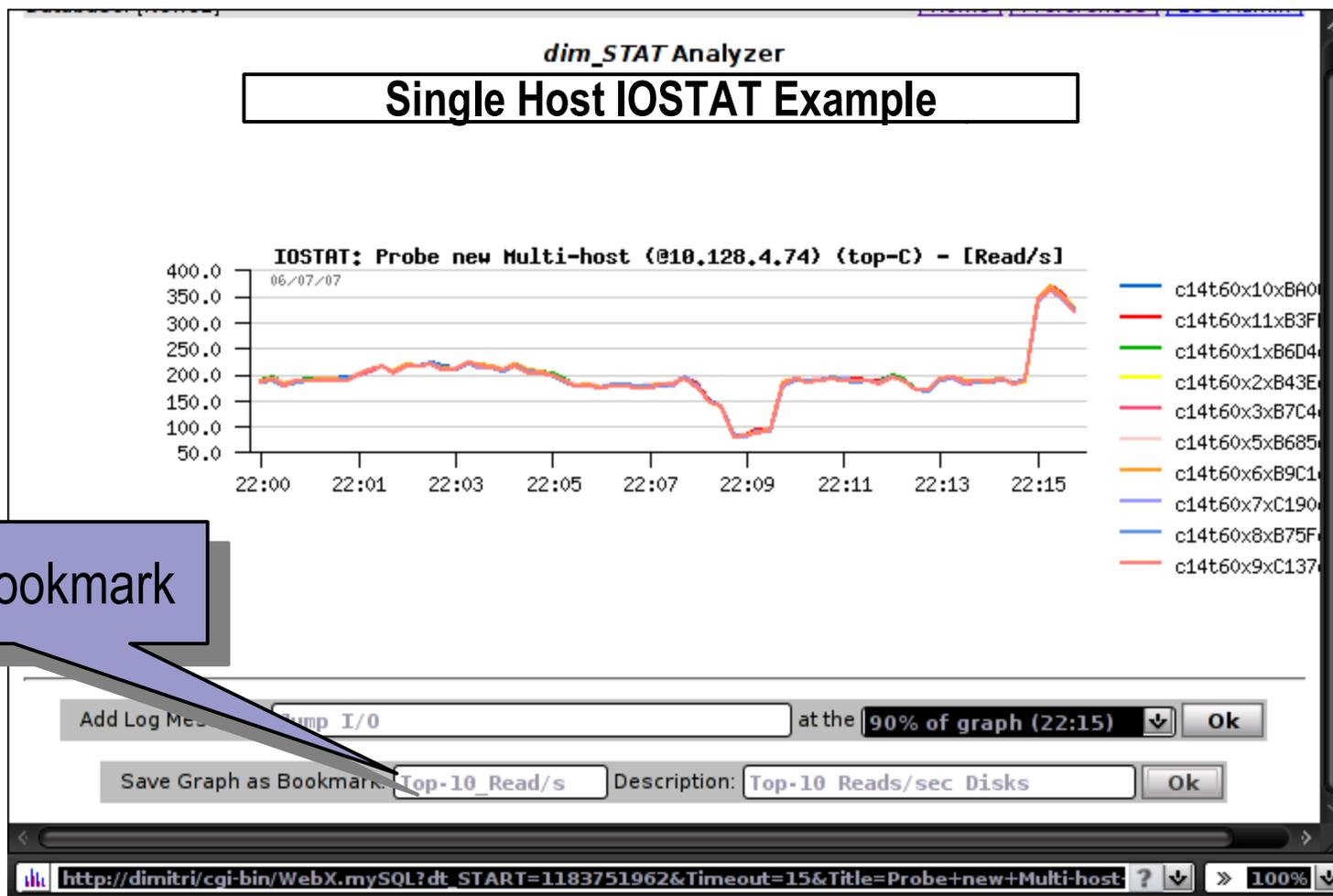
Grouped MAX by  first/last

Grouped MIN by  first/last

http://dimitri/cgi-bin/WebX.mysql



# Example: Single-Host Analyze (cont2.)

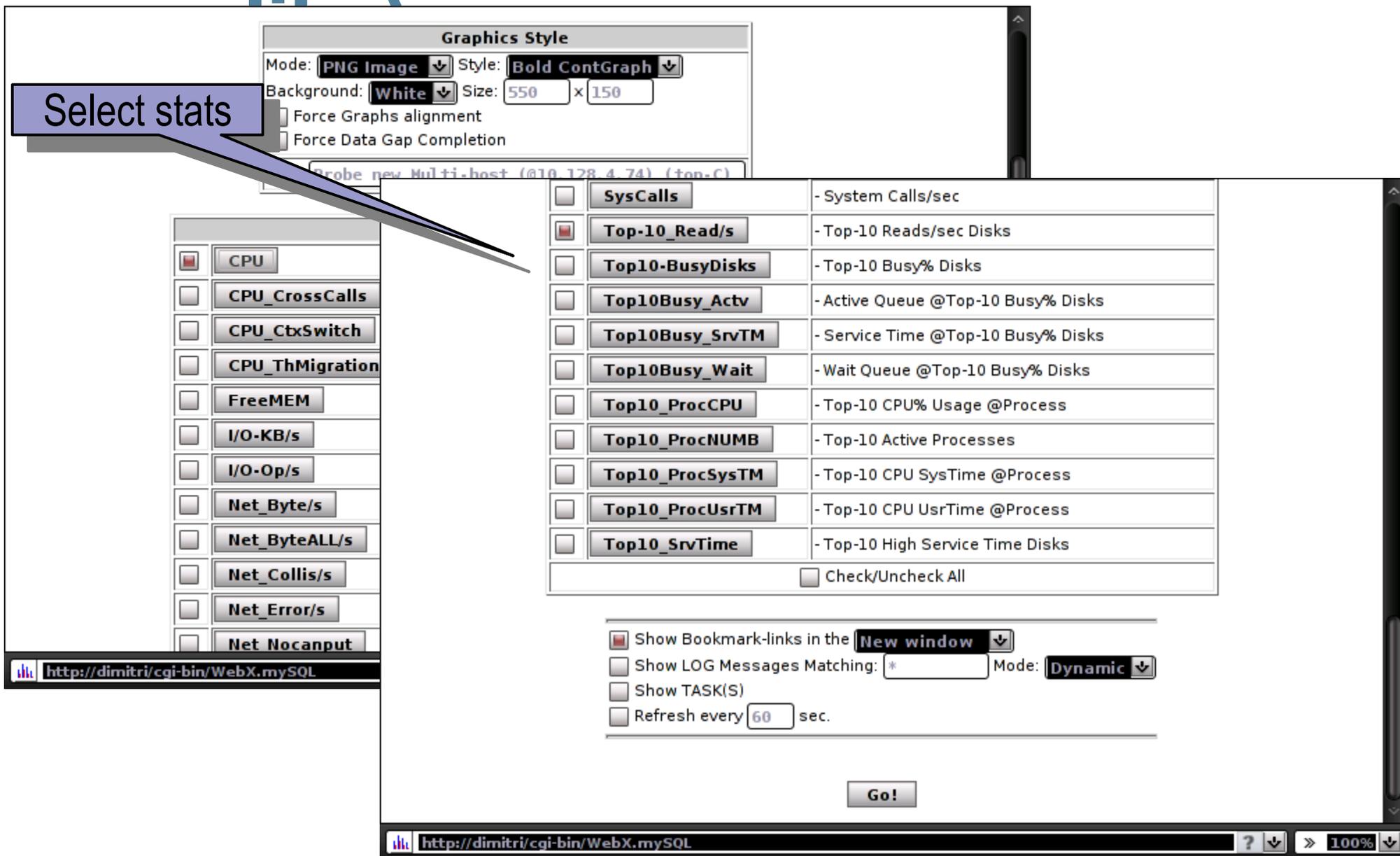


Save as Bookmark



# Bookmarks (or rename-it-as-)

Select stats



The screenshot shows a web-based monitoring interface. At the top, a 'Graphics Style' dialog box is open, with 'Mode' set to 'PNG Image', 'Style' to 'Bold ContGraph', and 'Background' to 'White'. Below this, a list of system statistics is displayed, with 'CPU' selected. A callout box labeled 'Select stats' points to the 'CPU' checkbox. The statistics list includes:

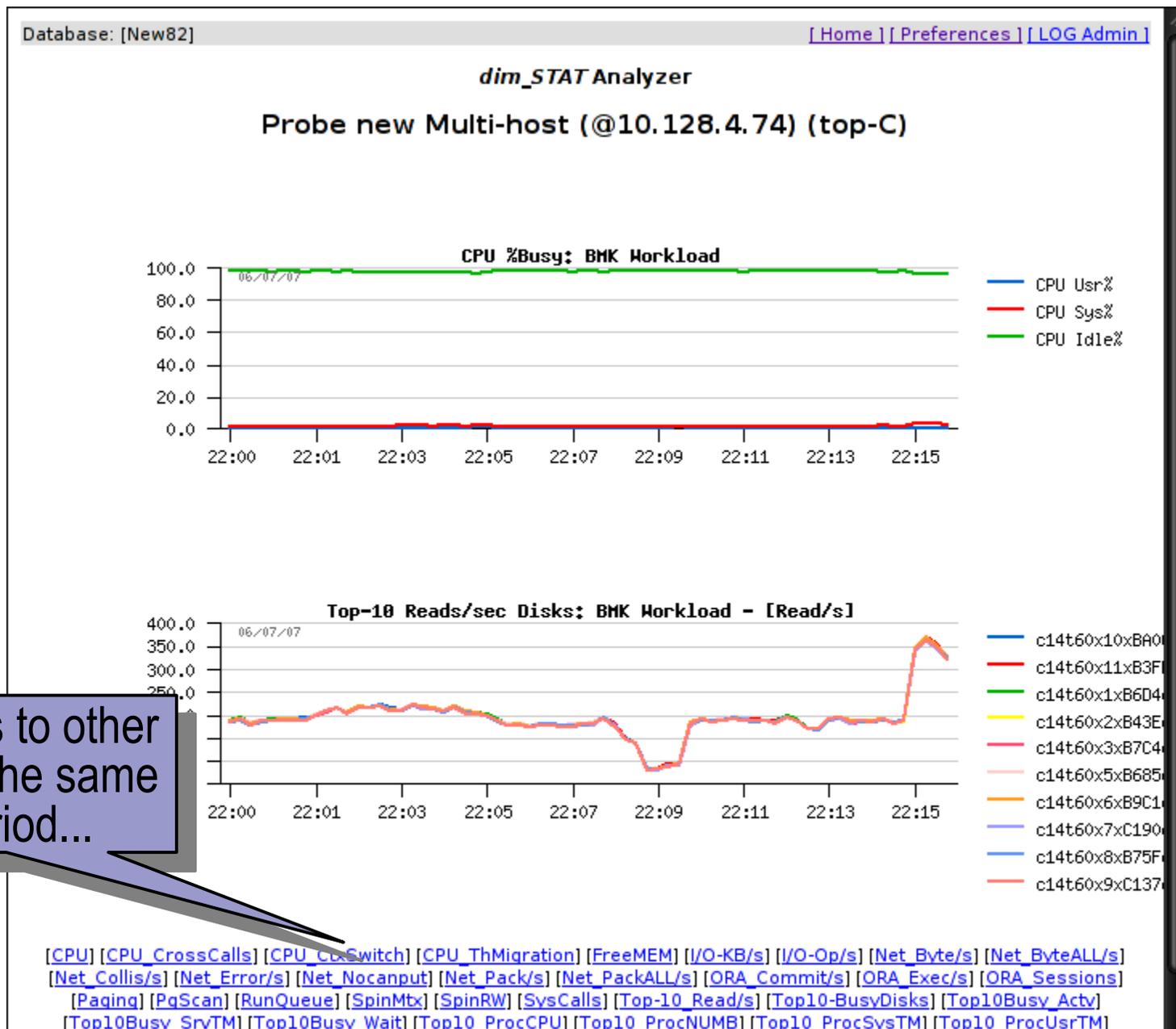
<input type="checkbox"/>	SysCalls	- System Calls/sec
<input checked="" type="checkbox"/>	Top-10_Read/s	- Top-10 Reads/sec Disks
<input type="checkbox"/>	Top10-BusyDisks	- Top-10 Busy% Disks
<input type="checkbox"/>	Top10Busy_Actv	- Active Queue @Top-10 Busy% Disks
<input type="checkbox"/>	Top10Busy_SrvTM	- Service Time @Top-10 Busy% Disks
<input type="checkbox"/>	Top10Busy_Wait	- Wait Queue @Top-10 Busy% Disks
<input type="checkbox"/>	Top10_ProcCPU	- Top-10 CPU% Usage @Process
<input type="checkbox"/>	Top10_ProcNUMB	- Top-10 Active Processes
<input type="checkbox"/>	Top10_ProcSysTM	- Top-10 CPU SysTime @Process
<input type="checkbox"/>	Top10_ProcUsrTM	- Top-10 CPU UsrTime @Process
<input type="checkbox"/>	Top10_SrvTime	- Top-10 High Service Time Disks

Below the statistics list, there are control options:

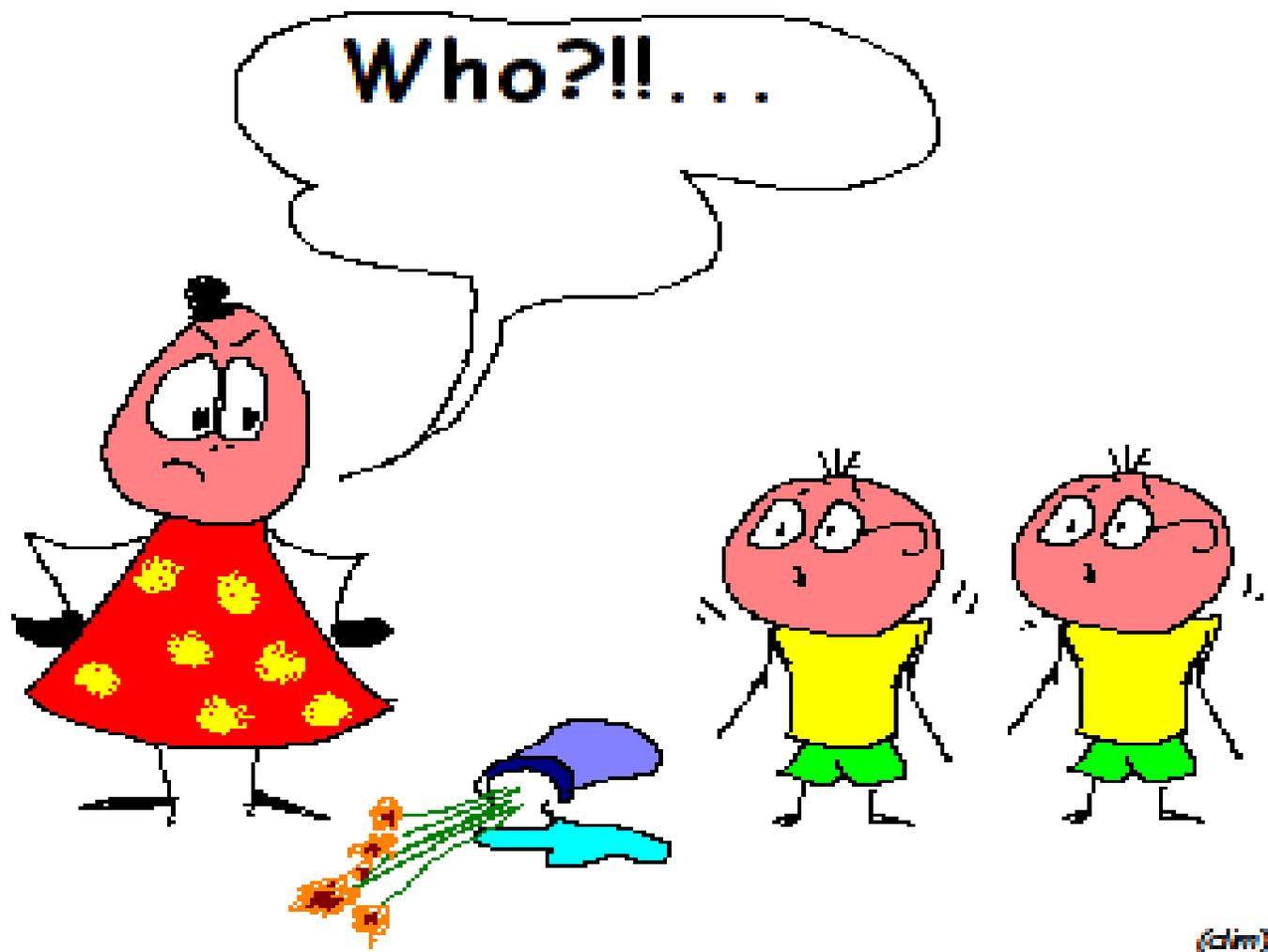
- Check/Uncheck All
- Show Bookmark-links in the **New window**
- Show LOG Messages Matching: \* Mode: **Dynamic**
- Show TASK(S)
- Refresh every **60** sec.

A 'Go!' button is located at the bottom of the control section. The browser address bar shows 'http://dimitri/cgi-bin/WebX.mysql'.

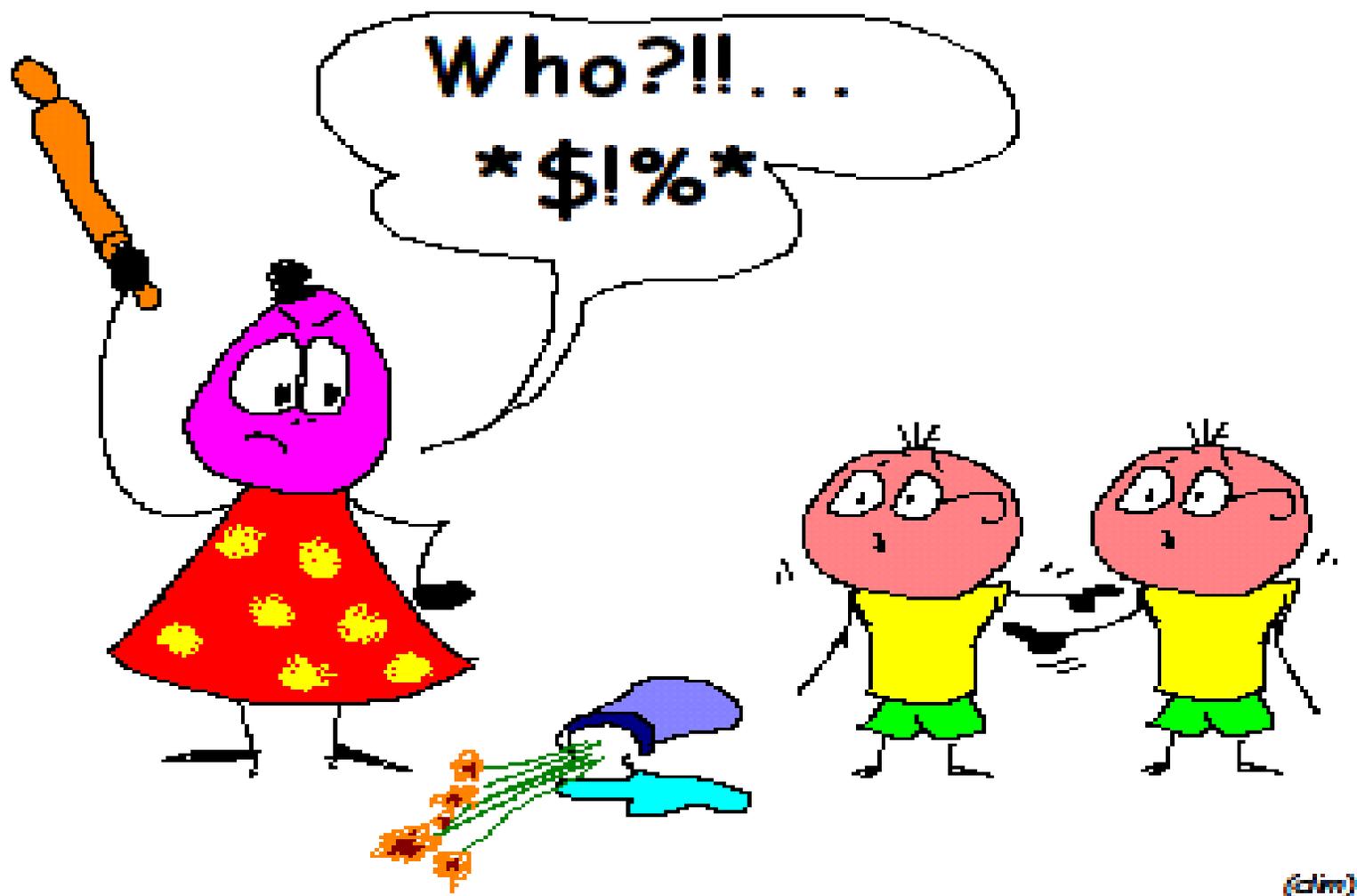
# Bookmarks (cont.)



# Classic case: On customer's site



# Classic case: On customer's site

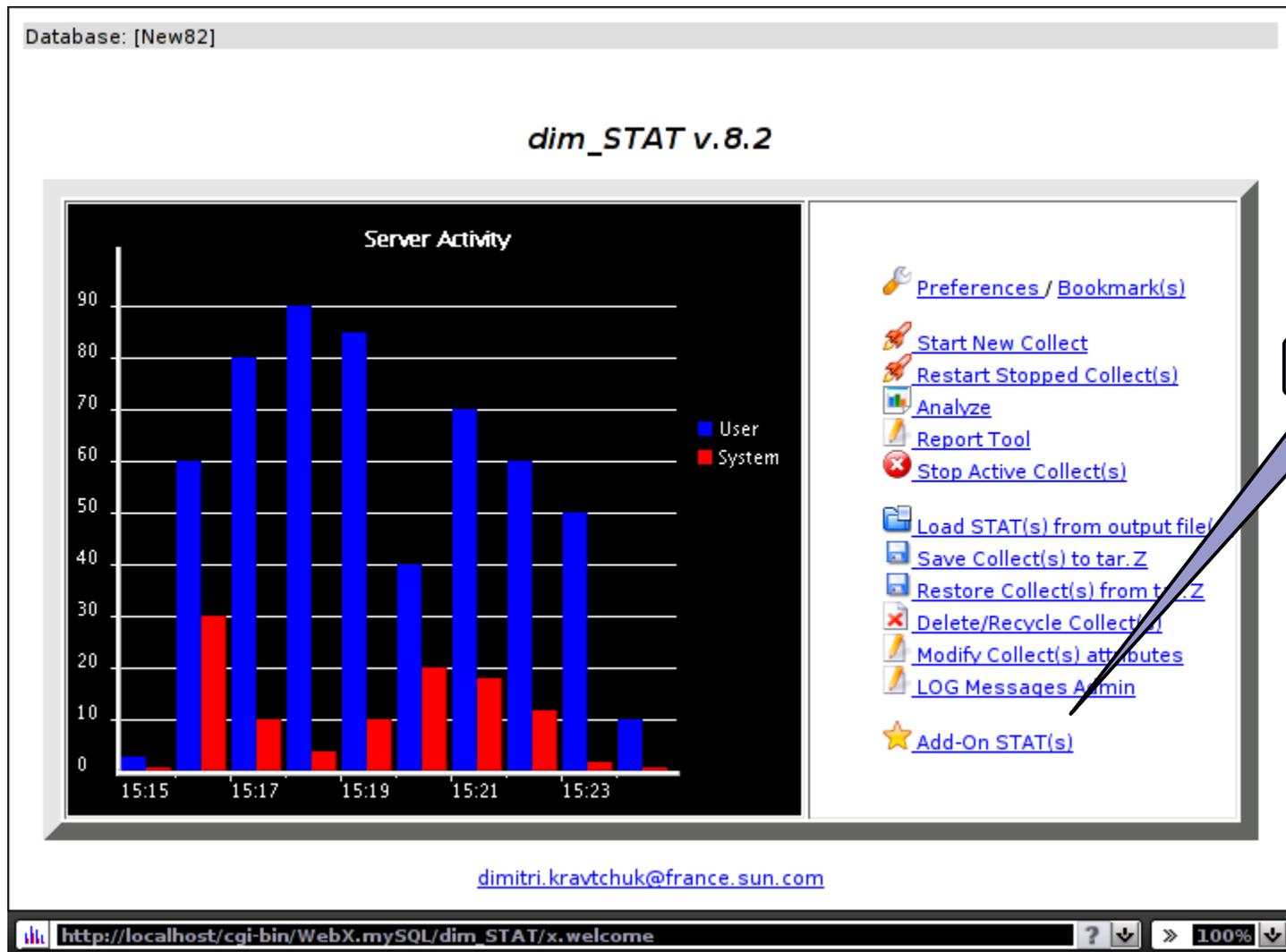


(dim)

# EasySTAT kit

- Part of STAT-service
- Simple to automate!
  - > # /etc/STATsrv/bin/EasySTAT.sh /var/tmp/stats 15 24
  - > # cd /var/tmp; tar czf /tmp/stats-`hostname`.tgz stats
  - > # send ... /tmp/stats.tgz; rm /tmp/stats.tgz
  - > # get stats.tgz; tar xzf stats.tgz; cd stats
  - > # vi LoadDATA.sh (if needed)
  - > # sh LoadDATA.sh
- Analyze! :-)

# Add-Ons



Go!



# Add-Ons: new stats integration

Database: [New82] [\[ Home \]](#) [\[ Preferences \]](#) [\[ LOG Admin \]](#)

**dim\_STAT - Add-On STAT(s)**

Current database: [New82]

---

 [Integrate New Add-On-STAT](#)  
 [Save Add-On STAT\(s\) Description](#)  
 [Restore Add-On STAT\(s\) Description](#)  
 [Delete Add-On STAT\(s\)](#)

---

**Add-On STAT(s) -- Standard Kit**

<b>ForkExec</b>	-- ForkExec Statistic(s)	-[Ok]-
<b>HPiostat</b>	-- HP/UX iostat Statistic(s)	-[Ok]-
<b>HPvmstat</b>	-- HP/UX vmstat Statistic(s)	-[Ok]-
<b>IObench</b>	-- IObench Statistic(s)	-[Ok]-
<b>LPrcLOAD</b>	-- Linux ProcLOAD	-[Ok]-
<b>LUsrLOAD</b>	-- Linux UserLOAD	-[Ok]-
<b>LcpuSTAT</b>	-- Linux MPSTAT (per CPU) Statistic(s)	-[Ok]-
<b>LioSTAT</b>	-- Linux I/O Statistic(s)	-[Ok]-
<b>LnetLOAD</b>	-- Linux netLOAD	-[Ok]-
<b>LpsSTAT</b>	-- Linux psSTAT	-[Ok]-
<b>Lvmstat</b>	-- Linux VMSTAT Statistic(s)	-[Ok]-
<b>MEMSTAT</b>	-- Solaris Memory Related Statistics (vmstat -p)	-[Ok]-
<b>PoolLOAD</b>	-- PoolLOAD - Solaris 10 per Pool Load Statistic(s)	-[Ok]-
<b>ProcLOAD</b>	-- ProcLOAD - per Process Name Load Statistic(s)	-[Ok]-
<b>ProjLOAD</b>	-- ProjLOAD - Solaris 10 per Project Load Statistic(s)	-[Ok]-
<b>T3stat</b>	-- T3 Storage Statistics (Warning: need configuration on STAT-service side!)	-[Ok]-
<b>TaskLOAD</b>	-- TaskLOAD - Solaris 10 per Task Load Statistic(s)	-[Ok]-

http://localhost/cgi-bin/WebX.mysql/dim\_STAT/x.new ? 100%



# Any stats become Add-On?...

- Any! :-)
- Single-Line
  - > like “vmstat”
- Multi-Line
  - > like “iostat”
- Regular output!
  - > output is flushed per time interval
  - > fixed number of columns
  - > well defined data separators and headers (if any)



# Example: ZFS Memory Usage Add-On

- before update4:
  - > # echo "arc::print -d c\_max" | mdb -k <== Max limit
  - > # echo "arc::print -d size" | mdb -k <== Current
- after update4:
  - > # kstat -m zfs -s c\_max -p
  - > # kstat -m zfs -s size -p
- # ZFS\_mem.sh 10
  - c\_max: 273212833 size: 136606416
  - c\_max: 273212833 size: 136606446
  - c\_max: 273212833 size: 136606006
  - ...

# Example Add-On continue...

1.

Database: [RSBank]

[\[ Home \]](#) [\[ Preferences \]](#) [\[ LOG Admin \]](#)

*dim\_STAT Integrate New Add-On STAT*

STAT Name	<input type="text" value="ZFSstat"/> (One Word)
Columns per Line	<input type="text" value="2"/>
Type of output	<b>Single-Line</b> <input type="button" value="v"/> per measurement

# Example Add-On continue...

Database: [RSBank]

[\[ Home \]](#) | [\[ Preferences \]](#) | [\[ LOG Admin \]](#)

## dim\_STAT Integrate New Add-On STAT

1.

2.

Database: [RSBank]

## dim\_STAT Integrate Ne

STAT Name	<input type="text" value="ZFSstat"/> (One Word)
Columns per Line	<input type="text" value="2"/>
Type of output	<b>Single-Line</b> per measurement

**New Add-ON STAT**

**Reset**

<b>Add-On STAT Name</b>	ZFSstat
<b>Description</b>	<input type="text" value="ZFSstat Statistic(s)"/>
<b>Shell Command</b>	<input type="text" value="ZFSstat %i"/> %h - hostname, %i - interval(sec.), %p - parameter(s)
<b>Ignore Line(s)</b>	Any line from pattern(s): <input type="text"/>

DB ColumnName	DataType	Column# in input Line	Short Name	Full Name	Use in Multi-Host Analyze
id	int	-	ID	Stat ID	-
sno	int	-	Sno	#Serie STAT	-
<input type="text" value="c_max"/>	<b>Integer</b>	<input type="text" value="2"/>	<input type="text" value="MemLimit"/>	<input type="text" value="ZFS Memory Limit"/>	<b>No</b>
<input type="text" value="c_size"/>	<b>Integer</b>	<input type="text" value="4"/>	<input type="text" value="MemUsage"/>	<input type="text" value="ZFS Memory Usage"/>	<b>Yes</b>

**Create**

**Reset**

# Example Add-On continue...

Database: [RSBank]

[\[ Home \]](#) | [\[ Preferences \]](#) | [\[ LOG Admin \]](#)

## dim\_STAT Integrate New Add-On STAT

1.

2.

Database: [RSBank]

## dim\_STAT Integrate Ne

STAT Name	<input type="text" value="ZFSstat"/> (One Word)
Columns per Line	<input type="text" value="2"/>
Type of output	<input type="text" value="Single-Line"/> per measurement

New Add-ON STAT

Reset

Add-On STAT Name	ZFSstat	
Description	<input type="text" value="ZFSstat Statistic(s)"/>	
Shell Command	<input type="text" value="ZFSstat %i"/> %h - hostname, %i - interval(sec.), %p - parameter(s)	
Ignore Line(s)	Any line from pattern(s): <input type="text"/>	

3.

**/etc/STATsrv/access**  
command ZFSstat /usr/bin/ZFS\_mem.sh

DB ColumnName	DataType	Column# in input Line	Short Name	Full Name	Use in Multi-Host Analyze
id	int	-	ID	Stat ID	-
sno	int	-	Sno	#Serie STAT	-
<input type="text" value="c_max"/>	<input type="text" value="Integer"/> ↓	<input type="text" value="2"/>	<input type="text" value="MemLimit"/>	<input type="text" value="ZFS Memory Limit"/>	<input type="text" value="No"/> ↓
<input type="text" value="c_size"/>	<input type="text" value="Integer"/> ↓	<input type="text" value="4"/>	<input type="text" value="MemUsage"/>	<input type="text" value="ZFS Memory Usage"/>	<input type="text" value="Yes"/> ↓

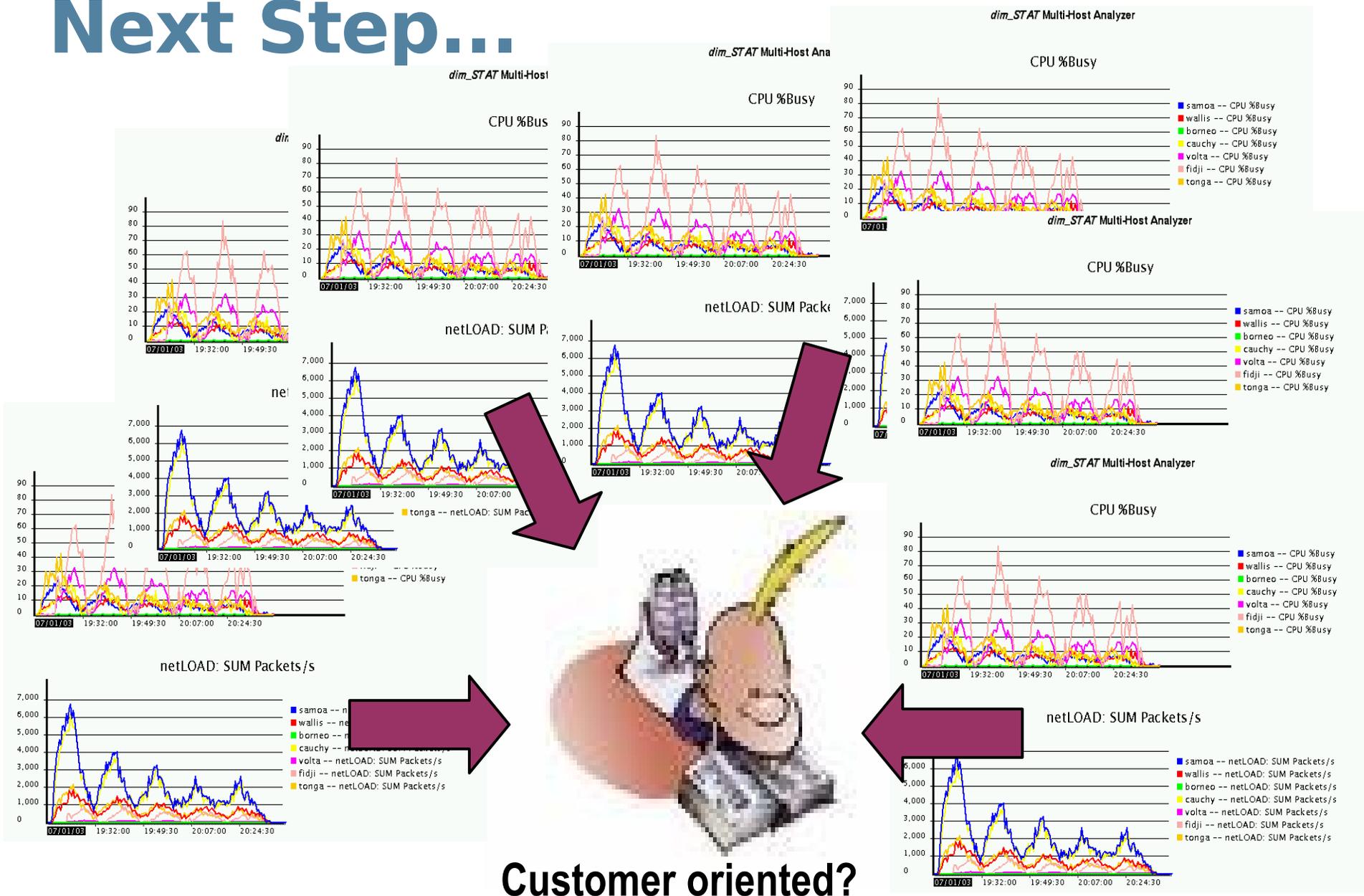
Create

Reset

# Work Cycle Demo

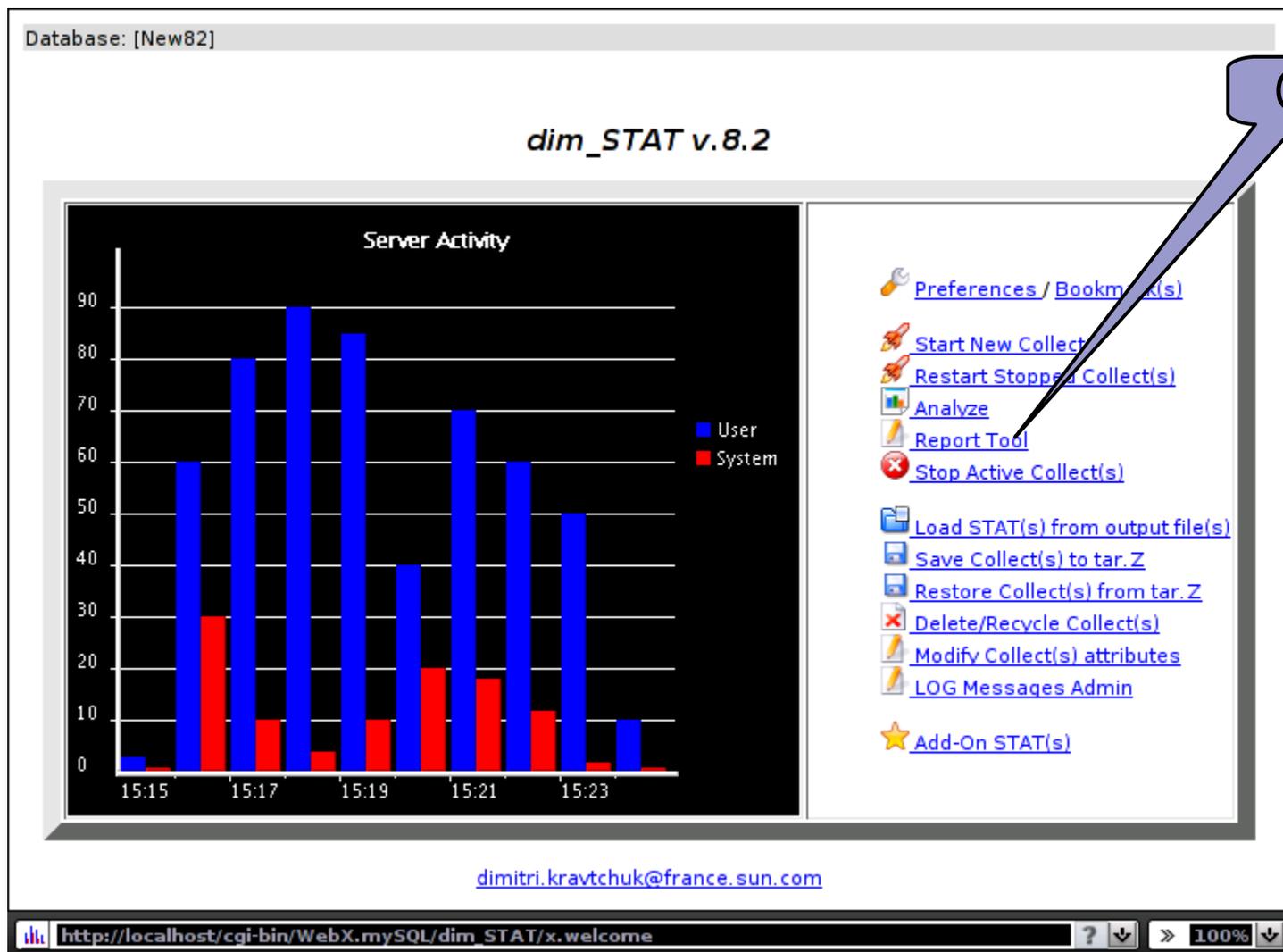
- Preferences
- Start Collect
- Analyze
- Bookmarks
- Add-Ons
- Log messages
- etc...

# Next Step...



**Customer oriented?**

# Report Tool



Go!



# Reporting needs...

- Several versions of the same story:
  - > Confidentiality level (Customer, Partner, Internal, etc.)
  - > Language (English, French, German, etc.)
- Copy & Paste graphs is too painful...
- Automate whatever possible...
- Simplified formatting, teamwork and publishing...
- etc...

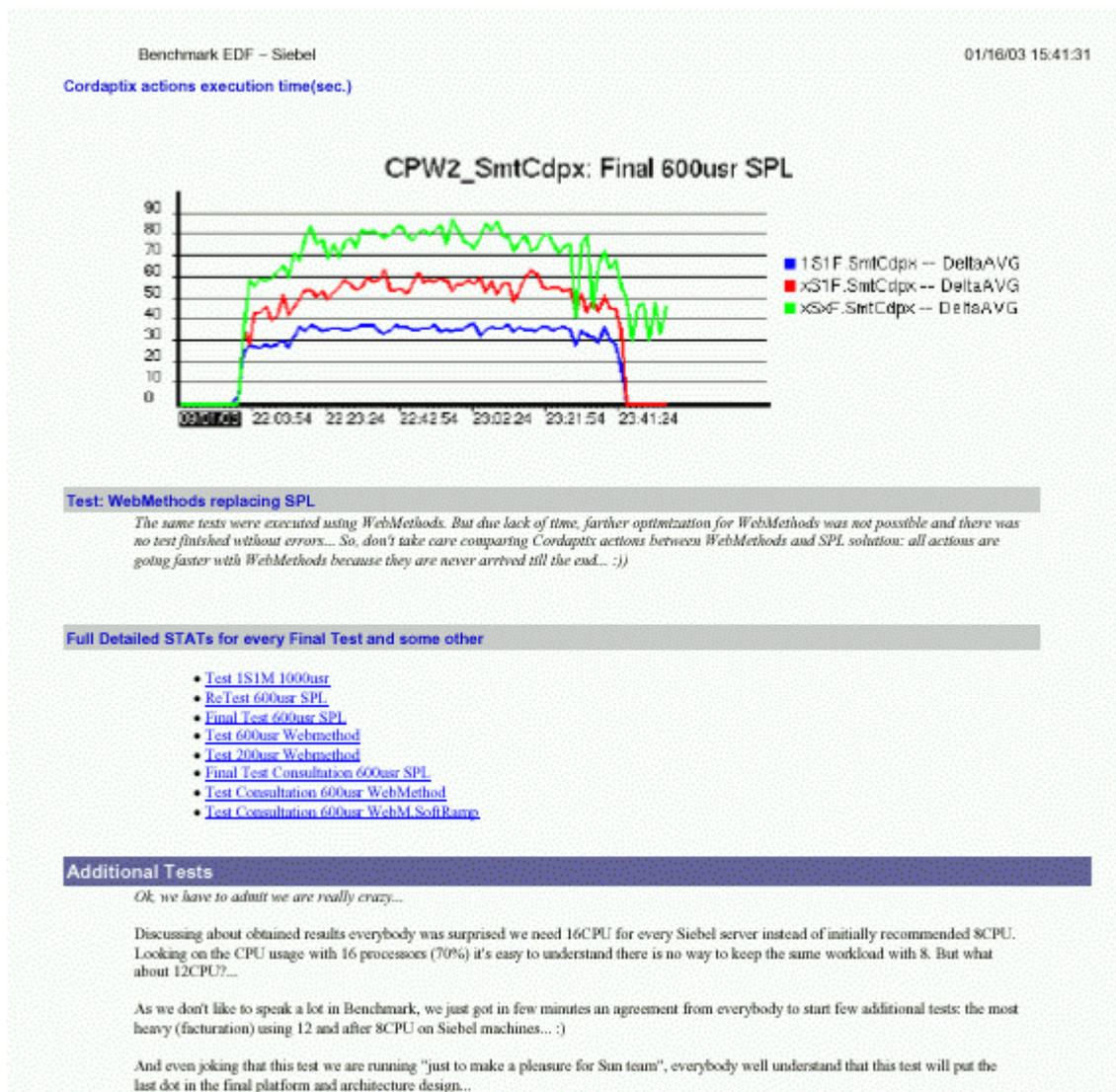


# Report Tool

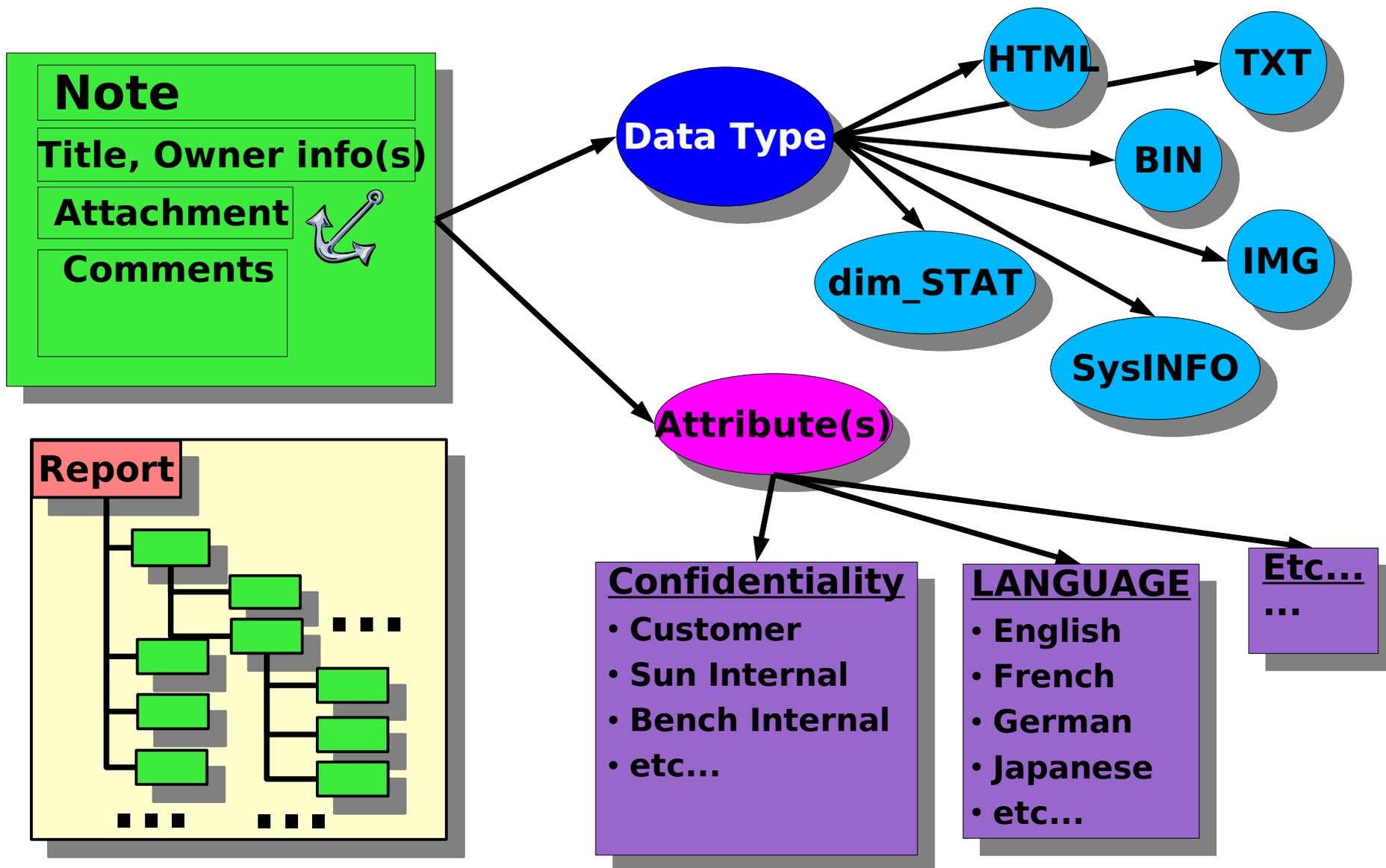
- Web Interface, Database driven
- Report Import / Export
- **Mostly Automated** Processing
- Supported data types:
  - > dim\_STAT Collect
  - > SysINFO
  - > Text, HTML
  - > Image, Binary
  - > HTAR (tar archive with HTML documents)
- **Several Views** of the same report
- HTML and/or PDF output



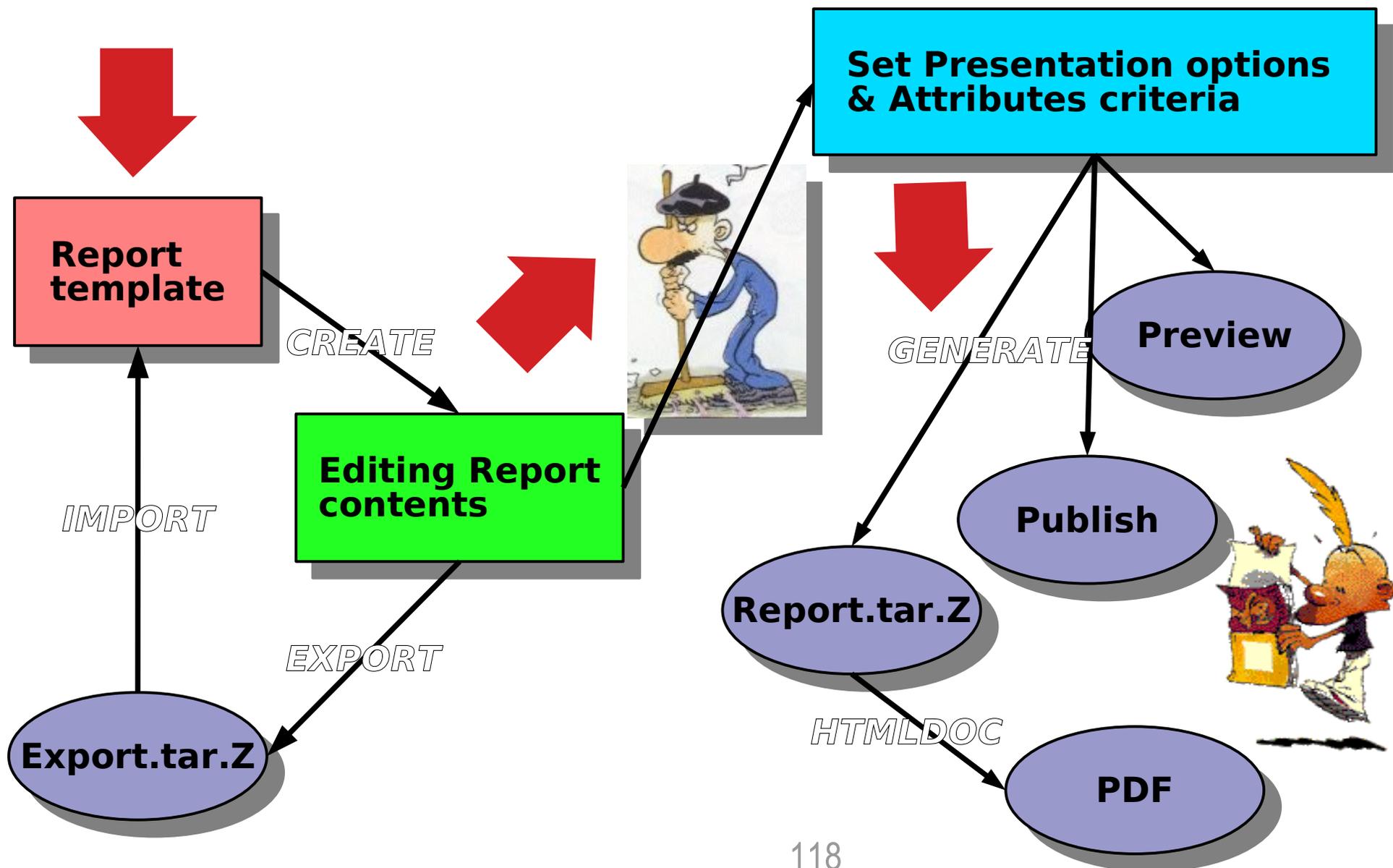
# Example of Report page...



# Report Tool architecture...



# Report Working cycle



# Example: New Report

## Start a New Report

Report ID:	<input type="text" value="20071002"/>
Title:	<input type="text" value="Test Report"/>
Owner:	<input type="text" value="Dimitri"/>
Chart Comments:	<input type="text" value="SSC Team, 2007&lt;br/&gt;Sun Microsystems Inc."/>

Use:

### Test Report

#### Benchmark Information

Customer Name(s):

NDA:

Contact Information:

Dates:

Keywords:

#### Hardware Configuration

Server(s):

Storage:

#### Software Configuration

System:

Application(s):

#### Benchmark

???



# Example: New Note

## New Note

---

-  [Text](#)
  -  [Image](#)
  -  [HTML](#)
  -  [Binary File](#)
  -  [dim\\_STAT-Collect](#)
  -  [dim\\_STAT-Snapshot](#)
  -  [SysINFO](#)
  -  [HTML.tar.Z Archive](#)
- 



# Report: dim\_STAT Collect

- **No** copy & paste!... :-)
- Just open new **dim\_STAT Note**:
  - > choose server + DB name
  - > choose STATs/ Bookmarks
  - > choose time periods
  - > **GO!**



- Take your coffee and leave the machine working for you (finally)...

# Report screen-shot...

**Thu, 14/Dec**

Main events:

- Oracle: customer disco
- restore previous init. or
- restart tests
- Test 400ref+70promo:
- Test 400ref alone: ok!
- Test 100promo alone: c
- Sun appserver: continu

[SysINFO: neel @](#)

**Warning: RAM Use**

```

neel # mdb -k
> ::memstat
Page Summary
.....
Kernel
Anon
Exec and libs
Page cache
Free (cachelist)
Free (freelist)

Total
Physical
>

57 GBytes u
          
```

[SysINFO: fourrier @](#)

**STATs High load tests, c**

- [\[2006-12-14](#)
- [\[2006-12-14](#)
- [\[2006-12-14](#)

**JVM Top-10 Memory Usage**

**Network Bytes/sec**

http://localhost/cgi-bin/WebX.mySQL

http://localhost/WCB\_Reports/Report\_1214094/3704\_dim\_STAT\_6.html

# Demo: Full Work Cycle

- Create New Report
- Insert Text, Image, SysINFO, BIN
- Insert dim\_STAT Collect graphs
  - > based on log messages
  - > based on time cycles
- Move/Delete/Re-Edit Notes
- Preview
- Generate
- Export/Import

# Pending features...

- “Grid Ready” (hundreds of hosts)
- Customized Alerts
- Health Checker
- Automated Perf.Analyzer
- Dash board
- etc...



# Key Notes

- Freeware/GPL!
- Solaris/SPARC (since 2.6 and higher)
- Solaris 10 x86, Linux/x86
- 5 min. install & run
  - > all software is pre-bundled!
- 50MB disk space, 0.1% CPU usage

## Download:

- SWAN: <http://goldgate.france>
- Internet: <http://dimitrik.free.fr>



# Some Facts

- 10+ Years! :-)
- Sun: ToolsCD, all BMK Centers, etc.
- Alcatel (World-wide and pre-installed by CRS)
- Orange, EDF, Renault, Nokia, Motorola, etc...
- Ready for Zones / LDOMs :-)
- Downloads since Jul.2007...



*“your program is one of Sun's best kept secrets”*  
*Tom Alling, tecsol.com*



# Contact

- Dimitri KRAVTCHUK  
dimitri@sun.com
- Matthieu BORDONNE  
matthieu.bordonne@sun.com

Sun Solution Center  
Paris, FRANCE



**N.B. *A Tool will never replace an Engineer!!!***